

# Public Health Emergency Unwinding Medicare Special Enrollment Period for Patients

## Understanding Options for Your Patients

### What is happening?



If they became eligible for Medicare after January 31, 2020 but did not enroll due to the public health emergency (PHE) and having Medicaid coverage, they may have missed a Medicare enrollment period. Medicaid renewals are starting and they may lose coverage.

### What does this mean for them?



They will need to enroll in Medicare. There are new federal rules that create a Special Enrollment Period to allow them to enroll in Medicare outside of your Open Enrollment Period and the General Enrollment Period without a late penalty.

### What can they do?



They can enroll in Medicare through a Special Enrollment Period when they are notified that their Medicaid coverage is ending. To learn more about Medicare eligibility, they can visit [Medicare.gov](https://www.Medicare.gov) and click "*Get Started with Medicare*".

### Do they need assistance?



Kentucky has qualified and well-trained insurance counselors that can help individuals understand how to sign up.

Please call the Kentucky State Health Insurance Program (SHIP) Hotline at 1-877-293-7447 (option #2) or call The Department for Aging and Independent Living at (502) 564-6930 and ask for a SHIP counselor.