

Public Health Emergency Unwinding:

Data as of July 31, 2023

June Renewals Status

79,382 Individual renewals due 6/30/2023

Medicaid Approvals 42,344

Medicaid Terminations 36,501

Procedural Reasons: 26,423

Eligible for QHP/APTC: 4,958

QHP Enrolled: 728

Pending Processing 537

Reinstated 2,537

Anticipated Upcoming Renewal Case Count

September 2023 79,805

October 2023 78,142

November 2023 58,539

December 2023 57,953

January 2024 82,593

February 2024 88,566

March 2024 87,444

April 2024 87,254

May 2024 39,629

54,934 Medicaid Renewals due 7/31/2023

48,120 Medicaid Renewals due 8/31/2023

38,229
Passive Cases

16,705 Active Cases

34,861
Passive Cases

13,259 Active Cases

6,328 Active Renewals Completed for July

Determined Eligible 4,630

Determined Ineligible 2,101

Eligible for QHP/APTC 403

1,245 Active Renewals Completed for August

Determined Eligible 670

Determined Ineligible 465

Eligible for QHP/APTC 110

61% of passive cases automatically continued

69% of passive cases automatically continued

Outreach to Members Going through Renewal

Active Renewal Notices Mailed
July: 12,389 August: 13,078

Passive Renewal Requests for Information (RFI)
July: 15,041 August: 11,107

Email Messages Sent Relative to Renewals
July: 60,088 August: 24,231



- Notices Undeliverable by Mail
July (634); August (768)
- 153,278 Outreach Calls Conducted to date
- 90,468 Calls Received Related to Renewals to date
 - 21,288 Callers were provided Renewal information
 - 2,636 Callers completed Renewal