







DCBS Role in kynect health coverage

Kentucky DCBS Caseworkers assist Individuals and Families with kynect health coverage in five key ways:

1	Caseworkers complete Qualified Health Plan (QHP) applications on behalf of Individuals and Families.
2	Caseworkers enroll eligible Individuals and Families in the QHP they select.
3	Caseworkers inform Individuals and Families about ongoing responsibilities related to kynect health coverage such as paying monthly premiums.
4	Caseworkers adjust Advance Premium Tax Credit (APTC) allocations using the Enrollment Management Module.
5	Specially trained Caseworkers manage certain escalated cases related to QHPs.





