

The Commonwealth of Kentucky **kynect State-Based Marketplace**



Privacy and Security Refresher Training Guide

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Introduction

This Refresher Course highlights some of the privacy and security rules, laws, and best practices for the handling of a Resident's protected information. Agents and kynectors should familiarize themselves with privacy and security policies and procedures to better assist and safeguard Residents' protected information.

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1. Welcome to the Privacy and Security Refresher Course

1.1 Course Introduction

This course will highlight key privacy and security rules, laws, and best practices. We will walk through privacy and security laws and best practices and review how best to safeguard Residents' protected information.

For more detailed information on best practices, please reference the Privacy and Security Certification Training Guide [here](#).

