



CABINET FOR HEALTH
AND FAMILY SERVICES

**Medicaid Monthly Virtual
Meeting
Feb 20, 2025**

Agenda

- Welcome/Introduction
- Department Updates
 - Emergency Response Update
 - Renewals and Eligibility
 - Anthem Transition
 - Reentry
 - HCBS Waivers
- Guest Spotlight: Department for Aging and Independent Living
- Hot Topic: Our Healthy KY Home – Emergency Preparedness

**ASSISTANCE IS
AVAILABLE FOR
MEDICAID MEMBERS
IMPACTED BY FLOODING
IN EASTERN KENTUCKY**



Members in a 1915c HCBS waiver program should call (844) 784-5614 or email 1915cWaiverHelpDesk@ky.gov.

Members with a Managed Care Organization (MCO) should contact their MCO member services listed on their member card for assistance or dial the following numbers:

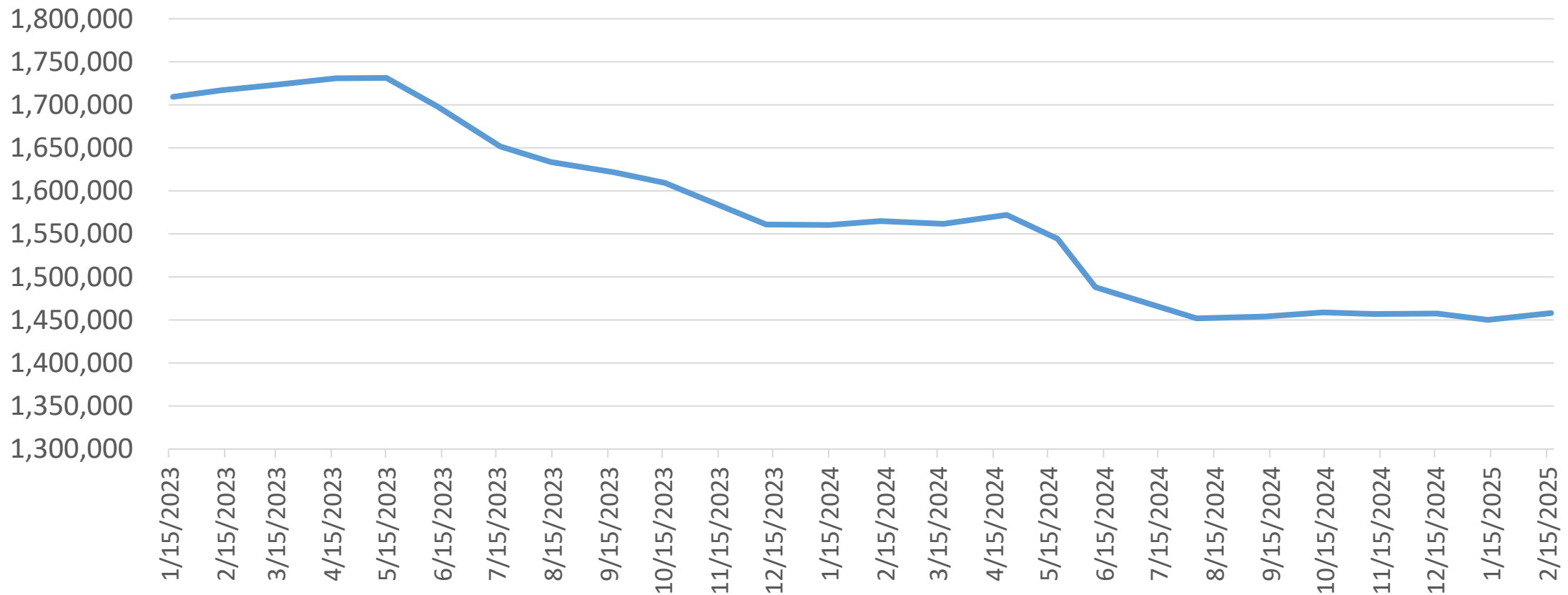
- Aetna: 1-855-300-5528
- Humana: 1-800-444-9137
- Passport by Molina: 1-800-578-0603
- WellCare: 1-877-389-9457
- UnitedHealthcare: 1-866-293-1796

For MCO pharmacy assistance, call MedImpact at (800) 210-7628.

Medicaid Renewal Updates

Medicaid Enrollment Trend

Medicaid Enrollment: Jan 2023 through Feb 2025 Renewals



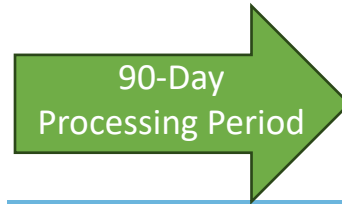
Medicaid Renewals

- Regular annual renewals for cases unrelated to the Public Health Emergency (PHE) unwinding resumed in April 2024.
- PHE flexibilities in place through June 2025 including automatic child renewals
 - November 14, 2024 CMCS Informational Bulletin outlines options to make some flexibilities permanent – under consideration.
- CMS monthly and updated reporting ongoing.

Unwinding Report Updates Posted – Cont'd

Original 2024 CMS Monthly Reports

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending
Jan	79,053	67,748	10,899	22
Feb	93,004	64,789	10,128	1
Mar	97,962	70,358	7,932	72
Apr	103,265	70,170	15,887	226
May	94,705	51,534	37,461	816
Jun	58,959	41,336	13,187	1
Jul	40,719	36,036	1,187	0
Aug	36,136	31,823	979	2
Sep	52,369	45,833	1,234	1
Oct	61,174	52,815	1,557	4



Updated 2024 CMS Monthly Reports*

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending
Jan	79,053	67,758	10,911	0
Feb	93,004	64,780	10,128	0
Mar	97,962	70,404	7,958	0
Apr	103,265	70,266	16,017	0
May	94,705	51,938	37,873	0
Jun	58,959	41,337	13,187	0
Jul	40,719	36,036	1,187	0
Aug	36,136	31,825	979	0
Sep	52,369	45,833	1,235	0
Oct	61,174	52,817	1,558	1

22 processed
1 processed
72 processed
226 processed
816 processed
1 processed
0 processed
2 processed
1 processed
3 processed

*Per CMS' Medicaid and Children's Health Insurance Program Eligibility and Enrollment Data Specifications for Reporting During Unwinding, Updated October 2023, Version 3.

KY Medicaid Renewals* and Reinstatements

Individuals procedurally terminated on their renewal due date are given 90 days to respond and provide requested information. If they are determined eligible, coverage is **reinstated** back to their termination date. Months that are still within the 90-day window and are still processing reinstatements are included below.

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending	Extended	Reinstatements as of 2/14/25
November	38,540	30,194	1,234	5	7,107	1,112
December	38,604	33,235	819	1	4,549	685
January	70,736	61,288	1,945	1	7,502	289

*Numbers are based on CMS Reports.

Help us get the message out! Informational fliers available on PHE website in English and Spanish!

Reinstatement Information

Materials for Offices

Editable Fliers for kynectors

ID Proofing Tips

How to Reinstate Your Medicaid

Beginning in April 2023, Kentucky Medicaid went back to doing annual renewals for Medicaid eligibility.

Did your Medicaid coverage get terminated? You may be able to get it back with a few easy steps!

But... You need to act within 90 days of your termination to get coverage reinstated!

Your kynect dashboard will have information about any notices you may have received explaining the steps you need to take to get your coverage back!

Here is what you need to do!

1. Log into kynect.ky.gov – if you don't have a kynect account, you can set one up by following the steps in this [video!](#)
2. Navigate to your Message Center to view your notices.
3. Read the notices you received to know what you need to do.
4. You may need to complete a pre-populated renewal application, upload documents, or report a change to your application.
5. Once everything is updated and completed, you can proceed to sign and submit.
6. If you are having trouble or can't set up a kynect account, you can call (844)-4kynect or go into a DCBS office for help. [Find a DCBS Office](#) or [find a kynector](#).

If your situation has changed and you are no longer eligible for Medicaid, there are other options available to you. Agents and kynectors can help you select and enroll in a Qualified Health Plans (QHPs) with payment assistance.

Visit <https://medicaidunwinding.ky.gov> to learn more!

Are you or your family covered by Medicaid or KCHIP? Your renewal letter could be coming soon!

- Make sure your address is up to date in kynect!
- Check your mail. We may need to contact you!
- Complete and return requests for information.
- No longer qualify? Shop kynect for an affordable plan!



(855)-4kynect **FREE HELP!**
www.kynect.ky.gov/healthcoverage



TEAM KENTUCKY Public Health Emergency Unwinding
 CABINET FOR HEALTH AND FAMILY SERVICES **Kentucky Medicaid Renewals**

Here is what you need to know to stay covered!

If you or a family member currently has health coverage through Medicaid or the Kentucky Children's Health Insurance Program, called KCHIP, there are changes coming.

What's changing?

Because of COVID-19, the federal government declared a public health emergency (PHE). During this time, changes were made so that Medicaid and KCHIP renewals were not required, so people did not lose their coverage.

However, Kentucky restarted Medicaid annual renewals in April. Renewals will continue over a 12-month period.

Make sure you take the necessary steps to keep your coverage!

★ You will receive a letter when it is your time to renew.

What do you need to do?

- 1 Update your information:** Make sure kynect.ky.gov has your correct:
 - ✓ mailing address
 - ✓ phone number
 - ✓ email
 This way, we can contact you without delay.
- 2 Check your mail:** You will get a letter about your Medicaid or KCHIP renewal **when it is your time**. The letter will let you know if you need to complete a form or send in information to keep your coverage.
- 3 Send in information:** If you get a form, fill it out, return it right away. Make sure to give us any information we request. The information will help determine if you still qualify for coverage.

Have questions? Need help?

To make sure your information is updated, visit kynect.ky.gov or call 855-4kynect (855-459-6328)

Kentucky Medicaid will reach out to you when it is your time to renew.

You can also get free help from local kynectors.

Local kynector: Contact Info:

ASSISTANCE FOR KYNECTORS

MANUAL IDENTIFICATION PROOFING MADE EASY!

WHY IS ID PROOFING NEEDED?

Sometimes, a Medicaid member's identification cannot be verified electronically with Experian. When this happens, members will need to take additional steps to assure the verification of their identity.

ADDITIONAL INFO...

It is important to flag emails for DCBS staff to assure awareness of an identification proofing request and proper identification of the Medicaid member.

Email documents to:

TIP 1

If ID proofing is needed, Medicaid members must submit a form and photo ID to the Department for Community Based Services (DCBS).

TIP 2

kynectors can assist with the completion of form and can email the document, photo ID, and member's contact info on behalf of the member to DCBS.

TIP 3

Members or kynectors can hand deliver the form to a local DCBS office.

DMS.IDProofing@ky.gov

Enter "ID Proof" in subject line

Identify member in body of email.



KY PHE Website Resources

<https://medicaidunwinding.ky.gov>



During the COVID-19 Public Health Emergency (PHE), the Kentucky Department for Medicaid Services (DMS) made sure that all Medicaid beneficiaries kept their coverage. DMS stopped all annual renewals. But soon, DMS will begin annual renewals for Medicaid members. You may be at risk of losing Medicaid coverage if we cannot reach you. You should update your contact information as soon as possible and keep it updated so Kentucky Medicaid is able to reach you when it is your time to renew!

Please update your information as soon as possible!

Visit kynect.ky.gov or call kynect at 855-4kynect (855-459-6328) to update your mailing address, phone number, email and other contact information.

Kentucky Medicaid will then be able to reach you when it is your time to renew!

Kentucky PHE Plans and Reports

Through the PHE Unwinding, Kentucky will be prioritizing transparency across all operations and progress through the unwinding. The following materials will provide insight to all operational plans and up-to-date information on our progress through the 12-month unwinding period. Additional reports will be added to this section as they are available.

- [Kentucky Unwinding Approach March 2023](#)
- [Kentucky PHE Flexibilities Tracker](#)
- [Renewal Redistribution Report](#)
- [System Artifact Report](#)

Stakeholder Session Information

KY PHE Reports

FAQs

Medicaid Member Information

Medicaid Provider Information

Communication Materials

Communications Materials

If you should need any materials to share with your customers or partners, please feel free to leverage the following resources, developed and approved by Kentucky Medicaid.

- [Member Information Brief](#) [español](#)
- [Member Renewals Information](#) [español](#)
- [Provider Information Brief](#)
- [Alternative Coverage Options](#) [español](#)
- [Qualified Health Plan \(QHP\)](#) [español](#)
- [Medicare Enrollment \(Members\)](#) [español](#)
- [Medicare Enrollment \(Provider\)](#)
- [How to Access Your Renewal Date](#)
- [How to Access Your Patient's Renewal Date](#)
- [KY PHE Renewal Pathway Brief](#)
- [Provider Renewals Guidance Document](#)

Stakeholder Sessions

In March, DMS hosted Stakeholder Engagement meetings to provide information about the PHE Unwinding and Medicaid renewals. You can find the materials from those sessions here:

- [Presentation Recording - KY PHE Stakeholder Engagement Meeting Recording March - YouTube](#)
- [Presentation Slides](#)
- [Kentucky Unwinding Stakeholder Frequently Asked Questions Document](#)

To help support Medicaid partners, DMS is holding virtual stakeholder forums.



Please join us for the [Monthly Stakeholder Meeting](#) every third Thursday at 11:00 am ET.

If you have any questions for DMS that you would like for us to speak to during the upcoming monthly meeting, please submit those questions through this [survey](#). Thank you!

In addition, Thursday, April 20th we will be hosting a Provider Informational session on Medicaid Renewals and the PHE unwinding. Please [register for the event](#) to learn about updates specific to providers and hear answers to some of your questions!

Anthem Medicaid Transition

Anthem Transition

Anthem must maintain operations for run out including but not limited to:

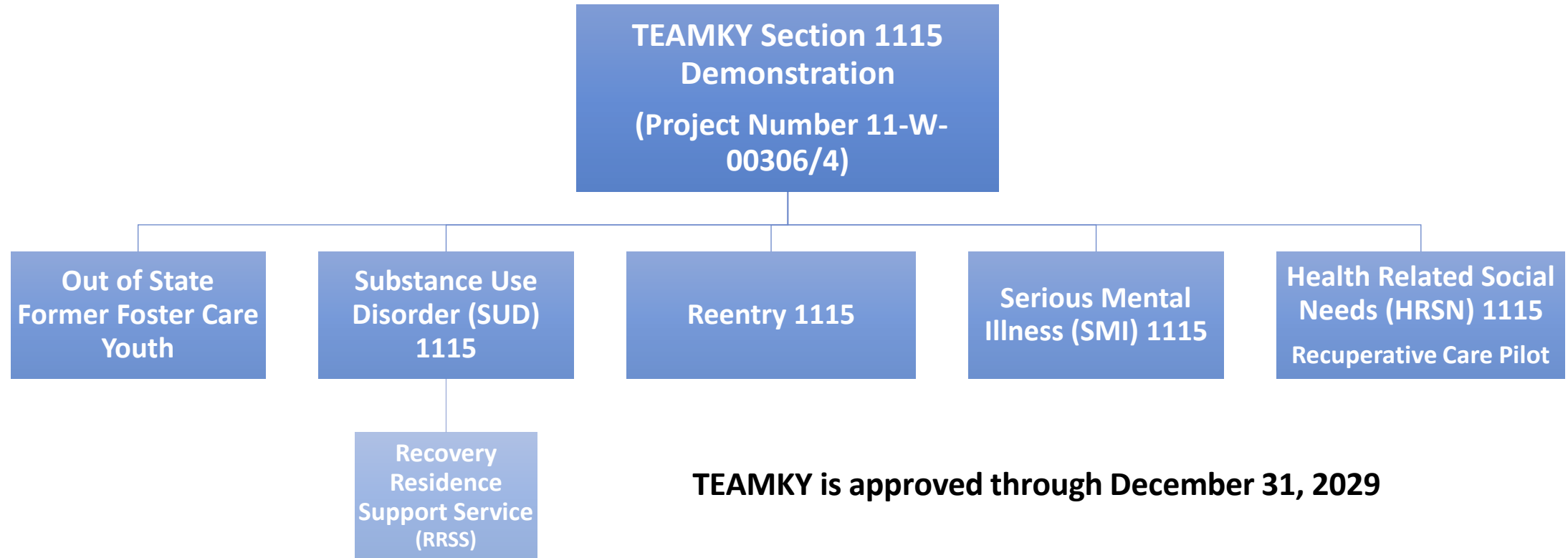
- Cover and reimburse for services prior to January 1, 2025
- Process claims up to 365 days from date of service
- Respond to appeals for services prior to January 1, 2025 until completed

Designated website, [Kentucky Medicaid Anthem MCO Transition](#)
Designated number for Anthem members: 1-833-501-9930

Reentry Update

TEAMKY 1115 Approval

Kentucky received approval on December 12, 2024 for the following Demonstration components:




TEAMKY is approved through December 31, 2029

Provisions of Medicaid Services for Placed Youth

The 2023 Consolidated Appropriations Act (CAA) includes mandatory Sections 5121 that amend existing laws limiting Medicaid and CHIP coverage for incarcerated individuals.


PROVISIONS EFFECTIVE JANUARY 1, 2025



Eligible Population


Section 5121

- Adjudicated juveniles under 21 years of age; **or**
- Between the ages of 18 and 26 if formerly in foster care.



Eligible Settings

- Youth Development Centers
- Youth Detention Centers
- State Prisons
- Local Jails



Covered Services

Section 5121

- Early and Periodic Screening, Diagnostic, and Treatment Services (EPSDT) screening and diagnostic services; includes medical, dental, and behavioral health; and
- Targeted Case Management 30 days pre-release and 30 days post-release.

CAA Planning Grant

- **Opportunity:** Funding to support addressing operational barriers and improving systems for continuity of care following incarceration in state-operated prisons, local, tribal, and county jails, and youth correctional or detention facilities required under Section 5121.
- **Requested:** \$5 Million over 4 years
- **Submitted:** November 11, 2024
- **Notification:** Expected February 2025

SOURCES:

15 CMS, “Overview: Sections 5121 and 5122 of the Consolidated Appropriations Act, 2023”

CMS, Medicaid.gov, “State Planning Grants to Promote Continuity of Care for Medicaid & CHIP Beneficiaries Following Incarceration”

TEAMKY and CAA Timeline



Waiver Update

Waiver Updates

Waiver Rates

- Effective 1/1/25
- Rates updated in current regulations - open for public comment
- MPW Respite guidance forthcoming

Slots

- All SF24-25 slots allocated
- CMS approved SFY25-26 slots
- Allocation starts when SFY25-26 begins on 7/1/25
 - ABI LTC – 25 slots
 - HCB & MPW – 500 slots
 - SCL – 250 slots

EVV PCS

- Therap system is live as of 1/1/25
- Providers using Therap must switch no later than 1/31/25.
- All providers must archive Netsmart data by 4/1/25.

Need Waiver Help?

Contact the Operating Agency

ABI, ABI LTC or MIIW

Department for Medicaid Services
(844) 784-5614
1915cWaiverHelpDesk@ky.gov

**HCB
PDS (all waivers)**

Department for Aging and Independent Living
(877) 315-0589
HCBIquiries@ky.gov

MPW or SCL

Department for Behavioral Health, Developmental and
Intellectual Disabilities
(502) 564-7700
DDID.Info@ky.gov

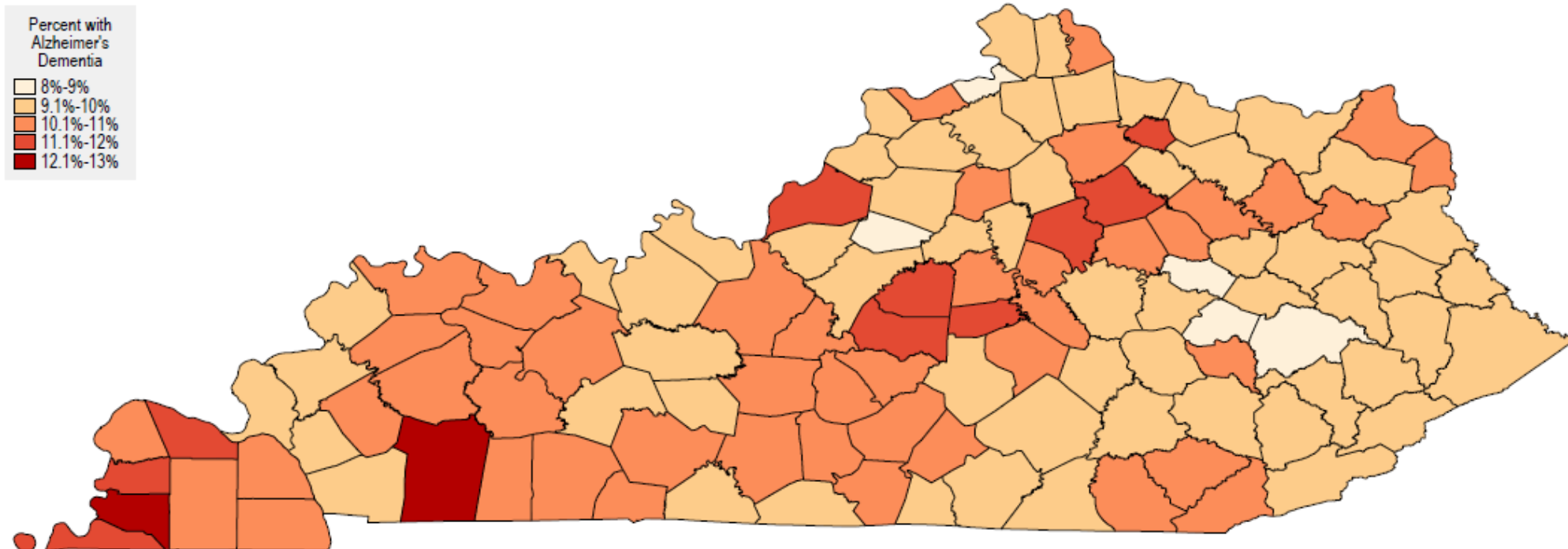
Guest Spotlight:
Department for Aging and
Independent Living (DAIL)



CABINET FOR HEALTH
AND FAMILY SERVICES

Office of Dementia Services
Jennifer Craig - Coordinator

KENTUCKY'S WHY...



Based on data from: Dhans et al., Alzheimer's & Dementia, 2023

Dementia in Kentucky



Alzheimer's Diagnosis

- 2020: 75,000
- 2025: 86,000
- Increase of 14.7%



Caregivers

- 2022: 157,000
- 302 million hours of unpaid care
- 4.8 million \$ value



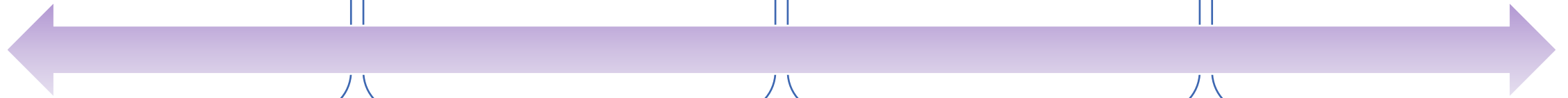
Caregiver Health

- 65% have at least ONE chronic health condition
- 39% have depression
- 21% have poor physical health

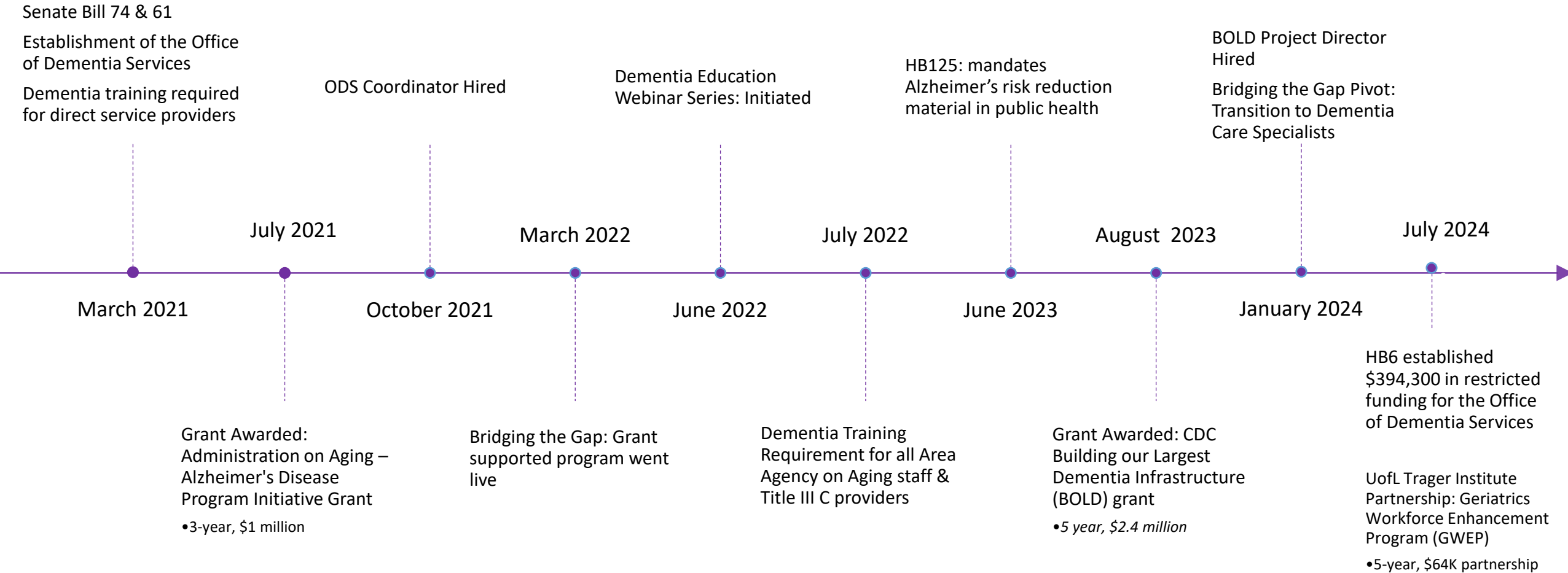


Home Health & Personal Care Aides

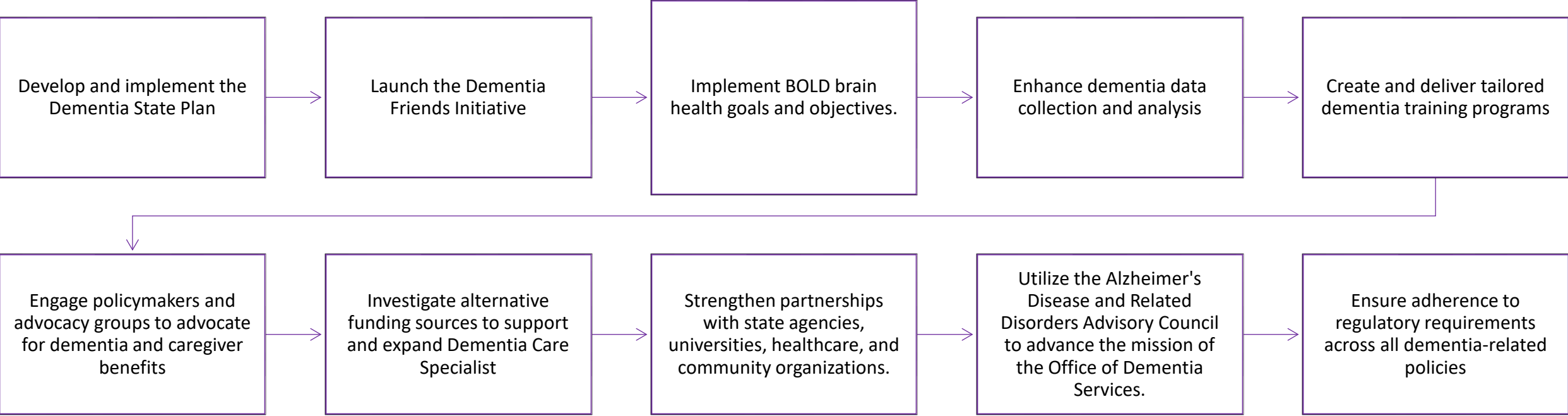
- 22,230 in 2020
- 30,130 needed in 2030
- 35% growth rate



Milestones and Achievements



2024 and Beyond







DEMENTIA Care Services

Supporting individuals and caregivers: Fostering a community ready to address dementia together.

DISCOVER AN ABUNDANCE OF SUPPORT: DEMENTIA CARE SPECIALISTS LINK YOU WITH TAILORED SERVICES AND PROGRAMS IN YOUR COMMUNITY. GAIN ACCESS TO VALUABLE EDUCATION, TRAINING, AND COMPASSION SUPPORT.

Services INCLUDE:

- Respite care.
- Assistive technology.
- Caregiver education and training.
- Case management.
- Community dementia education programs.
- Dealing with Dementia workshops.
- Resources for Enhancing Alzheimer's Caregivers in the Community (REACH).
- Dementia support networks.

PARTICIPATING AREA AGENCIES ON AGING & INDEPENDENT LIVING



BUFFALO TRACE
1-800-564-7084



BLUEGRASS
1-858-810-2504



PENNYRILE
1-868-844-4396



KY OFFICE OF DEMENTIA SERVICES

This project was supported, in part by grant number 80ADP0070, from the Administration for Community Living, U.S. Department of Health and Human Services, Washington, D.C. 20201. Grantees undertaking projects with government sponsorship are encouraged to express freely their findings and conclusions. Points of view or opinions do not, therefore, necessarily represent official ACL policy.

DEMENTIA CARE SPECIALISTS



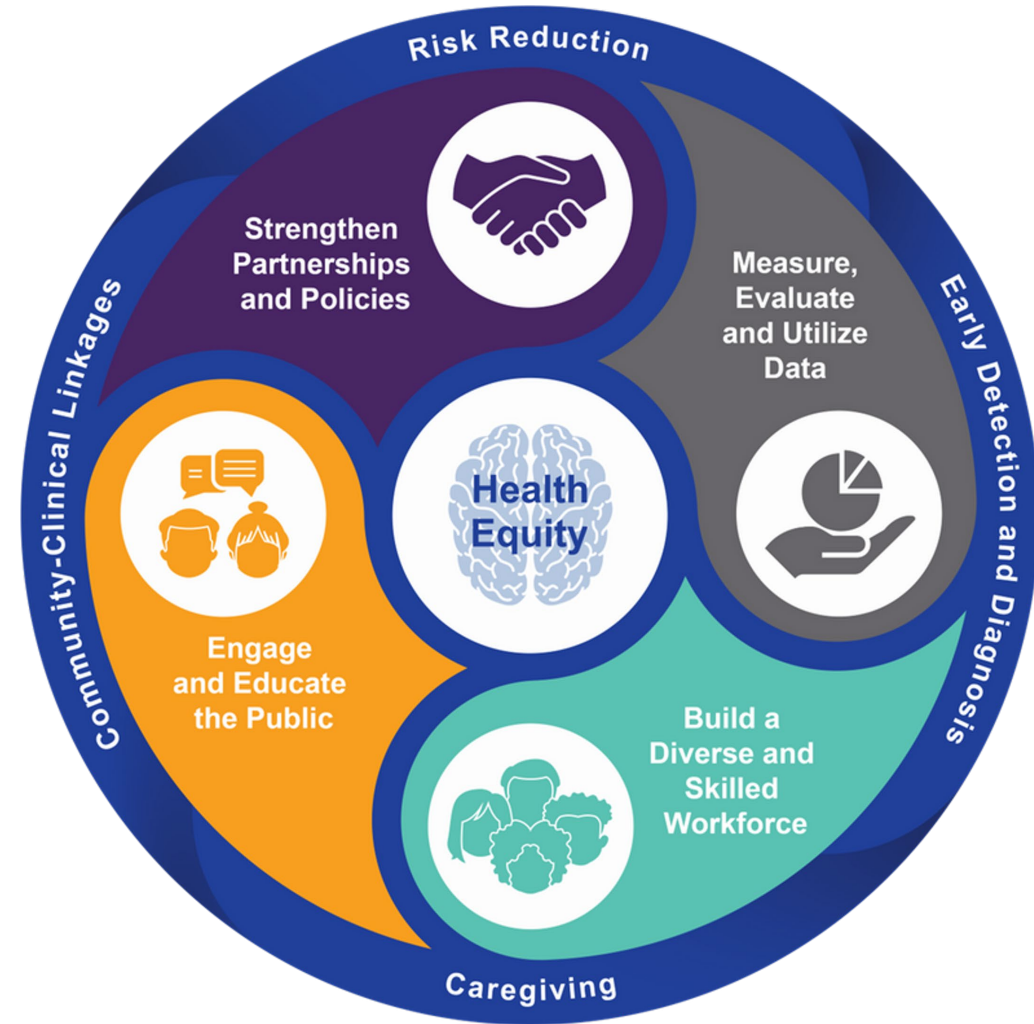
Three Area Agency on Aging Regions (31 Counties)



Funding caregiver respite & assistive devices



BOLD IN KENTUCKY



Department for Aging & Independent Living

- Office of Dementia Services

Department for Public Health

- Division of Prevention & Quality Improvement

Collaboration between:

Risk Reduction
Early Detection
Brain Health
Health Equity

Build groundwork focusing on:



TEAM KENTUCKY[®]

CABINET FOR HEALTH
AND FAMILY SERVICES

Jennifer Craig

Jennifer.craig@ky.gov

Hot Topic: Our Healthy Kentucky
Home Spotlight on Emergency
Preparedness

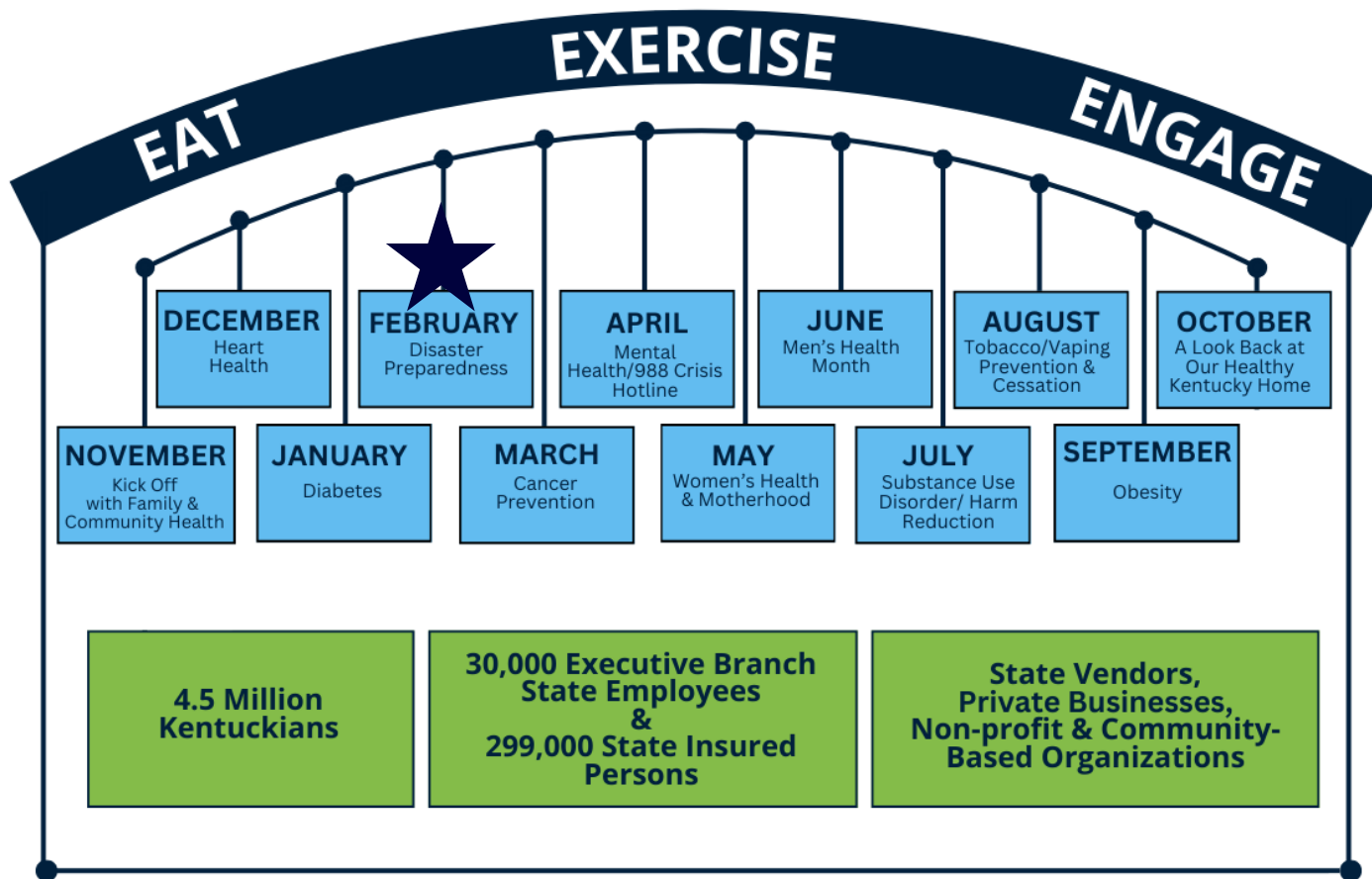
Our Healthy KY Home

#OurHealthyKYHome

TEAM
KENTUCKY



Kentucky Public Health
Prevent. Promote. Protect.



Focus on Emergency Preparedness:

- ➔ What is an emergency?
- ➔ How to prepare?
- ➔ Steps for Medicaid members

Natural disasters are increasing annually



- Floods
- Mud/land slides
- Wildfires
- Tornados
- Hurricanes

According to the Federal Emergency Management Agency (FEMA)
from Jan 1st, 2015 to Dec 31st, 2024:



Disasters were declared
in Kentucky



8

Severe Storm



7

Flood



2

Fire



2

Biological



2

Tornado



1

Snowstorm



1

Tropical
Storm



1

Severe Ice
Storm

Emergency Preparedness

- Meet with household members to discuss the dangers of fire, severe weather, earthquakes and other emergencies.
- Explain how to respond to each.
- Find the safe spots in your home for each type of disaster.
 - Example: If a tornado is near, go to the basement or internal room without windows such as the bathroom.
- Discuss when it is appropriate to stay and when you should evacuate.
- Make an emergency check list and an evacuation kit

Emergency Preparedness: Home Preparation

- Discuss what to do about power outages and personal injuries.
- Someone in the home should take a basic first aid and CPR class
- Show family members how to turn off the water, gas and electricity at main switches when necessary.
- Post emergency telephone numbers on the refrigerator.
 - First responders are taught to look on the fridge for important medical info
- Teach children how and when to call 911, police and fire.
- Teach children the full names of their caregivers.
 - This is very important if the child and parent are separated during an emergency.

Emergency Preparedness: Home Preparation

- Instruct household members to turn on the radio for emergency information.
- Draw a floor plan of your home. Mark two escape routes from each room.
- Keep family records in a water and fire-proof container.
- Have fire extinguishers in the kitchen and at least one other location such as the garage.
- For houses with more than one floor you may need an escape ladder

Emergency Preparedness: Family Contacts

- Pick one out-of-state and one local friend or relative for family members to call if separated during a disaster (it is often easier to call out-of-state than within the affected area).
- Teach children your out-of-state contact's phone numbers.
- Pick two emergency meeting places.
 - A place near your home in case of a fire.
 - A place outside your neighborhood in case you cannot return home after a disaster.

Emergency Kit

- Assemble supplies you might need in an evacuation. Store them in an easy-to-carry container such as a backpack or duffle bag.
- A supply of water (one gallon per person per day). Store water in sealed, unbreakable containers. Identify the storage date and replace every six months.
- A supply of non-perishable packaged or canned food and a can opener.
- A change of clothing, rain gear and sturdy shoes.
- Blankets or sleeping bags.

Emergency Kit

- A first aid kit
- Prescription medications and a list of all medications for each family member, include the name of your pharmacy
- Physicians name and contact information
- Immunization records
- A list of important family information; the style and serial number of medical devices such as pacemakers.
- Special items for infants, elderly or disabled family members
 - Such as diapers or special food such as infant formula

Emergency Kit – Additional Items

- An extra pair of glasses
- A battery-powered radio, flashlight and plenty of extra batteries
- Credit cards and cash
- Your extra set of car keys
- Charging cords for cell phone or other electronic devices

Shelter in Place

- Assume no electricity or heat/AC
- Your Evacuation kit will work for sheltering in place
- Assume you will need food and water and medications for at least 3-5 days



Questions

Open call for topics of interest!

What would you like to hear more about
from the Cabinet?

