

## Here is what providers need to know about a patient's renewal date

Medicaid renewals happen every year. Patients will receive a communication from Kentucky Medicaid when it is their time to renew, but you can also help them know when their renewal is coming at any time! Below is how to find your patient's renewal date in KYHealthNet.

**KENTUCKY  
CABINET FOR HEALTH AND FAMILY SERVICES**  
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMS)

Provider Home | Member | Claims | PA | Missed Appointments | Provider References | Trade Files | RA Viewer | Logout

**Member Eligibility Verification**

Friday 24 March 2023 07:55 am

Provider: [Dropdown] - 282N00000X

Select Lookup Type: Member ID Lookup Service Type: Emergency Services, Family Planning, Health Plan Coverage

Member ID: [Input]

From Date: 03/24/2023 To Date: 03/31/2023

Verification No. 230830000C - 3/24/2023 Status: Active

**Member**

Current ID:	Last Name: L...	First Name:	Date of Birth: 09/27/1964
<a href="#">Previous IDs</a>	Check Digit: 0	Gender: F	Date of Death:
SSN: 1	Phone Number: ( )	County: 058 - Johnson	
Physical Address: 1833	<a href="#">View Member's Mailing Address: here</a>		
City:	State: KY	ZipCode: 40404	
Hospice Election Date:			
Medicare A:	Medicare B:		
Medicare C:			
Case Number:	Case Name:	Above FPL: N	
<b>Redetermination Date: 06/01/2023</b>			

**Member's Authorized Representative**

No Authorized Representative on file for current member.

**Eligibility**

[Eligibility 5 Year History](#)

Eligibility Group	Program Code	Program Status	From Date	To Date
KY Managed Care Organization with Co-Dev	D - Disabled indiv who rec	00 - Regular	03/24/2023	03/31/2023

## How can I help my patients?

- ✓ Ask them to update their information in kynect by logging into [kynect.ky.gov](https://kynect.ky.gov) or calling 855-4kynect (855-459-6328)
- ✓ Remind them to watch for notices. Medicaid will contact them when it is their time to renew.
- ✓ If their renewal date is coming up, make sure they are aware.

Local assistance is available at no cost to your patients. To find a kynector or insurance agent, visit <https://kynect.ky.gov/healthcoverage>. They may also find a local DCBS office at that link.