kynect health coverage

Medicaid Work or Community Engagement Requirement: What Kentucky Medicaid Members Should Do Now

Some adults, ages 19 to 64, who are enrolled in Medicaid based solely on income, also known as the Expansion Population, must meet a new work or community engagement requirement to apply for or keep coverage.

- New applicants: Reporting Requirement starts January 1, 2027.
- Current members: Reporting Requirement starts with February 2027 renewals ongoing.

Update your address, phone number, and email address with Kentucky Medicaid. You can do this by:

- Logging into the Self-Service Portal
- Calling kynect at 1-855-459-6328 Monday through Friday 8 a.m. to 7 p.m. ET
- Calling the Department for Community Based Services (DCBS) at 1-855-306-8959 Monday through Friday 8 a.m. to 5 p.m.
- Calling or visiting a kynector - Search for a kynector
- Visiting a DCBS office - Find a DCBS office
- Check your mail, email, and texts. If you receive mail, an email, or a text from Kentucky Medicaid, be sure to follow the directions it gives you and respond quickly.
- Know your renewal date. Kentucky Medicaid will send you letters, emails, and texts when your renewal date is coming up.
- Track your activities. Keep a record of any work, volunteer, job training, or school hours you complete each month. If you start now, you will be ready to show Kentucky Medicaid that you meet the requirements when it's time for your renewal.
- Gather documents. Begin gathering important medical or legal documents so you are ready if you need to show Kentucky Medicaid that you qualify for an exemption.
- Follow up with Kentucky Medicaid. You can call us at 1-855-459-5328 Monday through Friday from 8 a.m. to 7 p.m. ET to find out what you need to do to keep your coverage.
- Stay updated on what's happening at Kentucky Medicaid by registering for or watching the Medicaid Monthly Forum or following us on social media.