

Public Health Emergency Unwinding:

Data as of May 22, 2023

Kentucky is one of a six states that is fully compliant with all federal requirements and has not been put on a mitigation plan.

72,430 Medicaid Renewals due 5/31/2023

49,500 Passive Cases

22,930 Active Cases

4,041 Active Renewals Completed for May

Determined Eligible 2,912

Transitioned to QHP/APTC 291

Eligibility Terminations 1,129

73,019 Medicaid Renewals due 6/30/2023

55,923 Passive Cases

17,096 Active Cases

790 Active Renewals Completed for June

Determined Eligible 605

Transitioned to QHP/APTC 58

Eligibility Terminations 185

Outreach to Medicaid Members

40,026 active renewal notices mailed in total (May: 22,930 & June: 17,096)

44,645 passive renewal Requests for Information (RFI) mailed (May: 19,544 & June 25,101)

63,100 email messages sent relative to renewals



- 2,763 cases undeliverable by mail. All have been acted on.
- 83k outreach calls have been conducted
- 25,771 calls have been received related to renewals

Anticipated Upcoming Renewal Case Count

July 2023 73,269

August 2023 75,318

September 2023 71,741

October 2023 69,735

November 2023 58,699

December 2023 58,166

January 2024 74,433

February 2024 80,481

March 2024 79,804

April 2024 77,993

9,533 Alert Calls Made

9,891 Alert Messages Left

4,408 Contacts Led to Updates

27,933 Nudge Messages Left

*Alerts notify active renewal population of upcoming renewal

*Nudges are sent when additional information is needed from the member or the member has not responded to a notice