

Public Health Emergency Unwinding:

Data as of June 1, 2023

May Renewals Status		Anticipated Upcoming	g Renewal Case Count
74,004 Individual renew	vals due 5/31/2023	August 2023	48,461
Medicaid Approvals	37,182	September 2023	80,369
Medicaid Terminations	-	October 2023	78,498
No Response:	- /	November 2023	58,604
Eligible for QHP/APTC		December 2023	58,065
QHP Enrolled	•	January 2024	83,087
-		February 2024	89,097
Pending Processing	2,698	March 2024	88,492
Reinstated	pending	April 2024	87,477
	caid Renewals		caid Renewals
	caid Renewals 30/2023		caid Renewals 31/2023
due 6/3 57,196 Passive Cases	30/2023 22,337 Active	due 7/3 39,236	31/2023 9,254 Active Cases
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52% of passive cases automatically continued

*July passive cases will run on 6/10/23

Outreach to Members Going through Renewal

Active Renewal Notices Mailed June: 22,337 July: 9,254

Passive Renewal Requests for Information (RFI) June: 27,727 July: 0*

Email Messages Sent Relative to Renewals June: 48,622 July: 32,837



- Notices Undeliverable by Mail *June (1,071); July (211)*
- 94,483 Outreach Calls Conducted to date
- 33,858 Calls Received Related to Renewals to date

**Alerts notify active renewal population of upcoming renewal and nudges are sent when additional information is needed from the member or member has not responded to a notice