

Public Health Emergency Unwinding:

Data as of May 9, 2023

Kentucky is one of a six states that is fully compliant with all federal requirements and has not been put on a mitigation plan.

72,430 Medicaid Renewals due 5/31/2023

49,500 Passive Cases

22,930 Active Cases

2,431 Active Renewals Completed for May

Determined Eligible	1,779
Transitioned to QHP/APTC	194
Eligibility Terminations	676

73,177 Medicaid Renewals due 6/30/2023

60,702 Passive Cases

12,475 Active Cases

122 Active Renewals Completed for June

Determined Eligible	108
Transitioned to QHP/APTC	16
Eligibility Terminations	14

Outreach to Medicaid Members

35,376 active renewal notices mailed in total

19,962 passive renewal Requests for Information (RFI) mailed in May

53,884 email messages relative to renewals



- 1,920 cases undeliverable by mail. All have been acted on.
- 69k outreach calls have been conducted
- Over 17,791 calls have been received related to renewals

Anticipated Upcoming Renewal Case Count

July 2023	73,394
August 2023	75,464
September 2023	71,834
October 2023	69,799
November 2023	58,794
December 2023	58,257
January 2024	74,557
February 2024	80,574
March 2024	79,524
April 2024	75,865

9,842 Alert Calls Made

9,457 Alert Messages Left

4,408 Contacts Led to Updates

20,423 Nudge Messages Left

*Alerts notify active renewal population of upcoming renewal

*Nudges are sent when additional information is needed from the member or the member has not responded to a notice