

Public Health Emergency Unwinding:

Data as of April 30, 2023

Kentucky is one of a six states that is fully compliant with all federal requirements and has not been put on a mitigation plan.

72,429 Medicaid Renewals due 5/31/2023

1,754 Active Renewals Completed

Determined Eligible 1,207

Transitioned to QHP/APTC 160

Determined Ineligible 547

49,499 Passive Cases

22,930 Active Cases

60% passive cases renewed

***78% remained covered by Medicaid or transitioned to QHP with APTC**

Outreach to Medicaid Members

22,930 active renewal notices mailed

19,962 passive renewal Requests for Information (RFI) mailed

49,675 email messages relative to renewals



- 1,576 cases undeliverable by mail. All have been acted on.
- 52k outreach calls have been conducted
- Over 16,634 calls have been received related to renewals

8,827 Alert Calls Made

8,860 Alert Messages Left

4,408 Nudges Led to Updates

13,932 Nudge Messages Left

Anticipated Upcoming Renewal Case Count

June 2023	73,656
July 2023	73,485
August 2023	75,561
September 2023	71,917
October 2023	69,900
November 2023	58,855
December 2023	58,337
January 2024	74,612
February 2024	80,601
March 2024	79,282
April 2024	74,764

*Alerts notify active renewal population of upcoming renewal

*Nudges are sent when additional information is needed from the member or the member has not responded to a notice