KENTUCKY HEALTH BENEFIT EXCHANGE ADVISORY BOARD

Meeting Minutes

March 6, 2025

Board Members in attendance: Whitney Allen, Sean Orme by proxy Sharon Clark, John Fones, Harry Hayes, Mark Kleiner, Martha Mather, David Roode, and Ryan Sadler.

The February Meeting Minutes were adopted. David Verry detailed the mid-year churn with regards to the Special Enrollment Period. The federal poverty limits have changed and go into effect on April 1st. Around 4,000 individuals will now qualify for better benefits. This year has been a pretty smooth Tax season in regard to 1095-As. The new materials seem to be helping in this area. KHBE is exploring sending all 1095-As by mail next year. Two new Special Enrollment Periods are on the horizon.

John Pasztor provided updates on kynector outreach. He stated that in March there are over 450 scheduled public outreach and enrollment events. There were also over 2,657 appointments, 1,216 referrals, and 2,565 actions taken regarding application intake and reported changes. John detailed some of the takeaways from the Open Enrollment debrief sessions including that Open Enrollment was overall smoother this year and DCBS has improved since last year. There were some requests from kynectors for additional materials, such as a FAQ sheet that can be handed out at events.

Martha Mather provided an update on the Behavior Health subcommittee. The last subcommittee meeting was held on February 19th. There was an increase in 988 mobile crisis dispatch calls received this quarter and a decrease in emergency medical calls. The answer rate for calls is at 98.6%. The next meeting will be on March 17th.

Whitney Allen provided an update on the Education and Outreach Subcommittee. The last subcommittee meeting was held on February 24th. She stated that they reviewed learnings from the kynector debrief sessions as well as discussing updating certain documents. They will be meeting in March to discuss health disparity focus areas and how to provide outreach to underserved populations.

Mark Kleiner provided an update on the Agent/Navigator subcommittee. He stated that they discussed people receiving calls from kynect for payment. They discussed the expanded tax credit subsidies being taken away to go back to the 400% FPL and how that will affect certain clients. Health Savings Accounts were also a topic of discussion during the meeting. The committee will meet again next month.

Ryan Sadler stated that there was no update for the Qualified Health Plan Subcommittee this month.

With no further questions asked, the meeting was adjourned.

The next meeting will be April 3, 2025.