

Plan Year 2026
Office Hour:
Session One

November 13, 2025



Table of Contents

The topics below will be covered during today's Office Hour session.



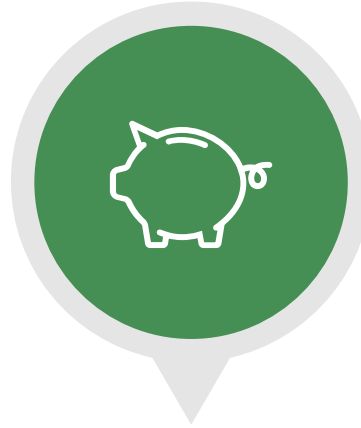
**College and
University
Students**

10 minutes



**Special
Enrollments**

10 minutes



**Health
Savings
Accounts
(HSAs)**

10 minutes



**Value of
Health
Coverage**

10 minutes



**Provider
Directories
and
Formularies**

5 minutes



Q&A

15 minutes



College and University Students

PLAN YEAR 2026 OFFICE HOUR: SESSION ONE

College and University Students

Below outlines resources available to college and university students.



OVERVIEW

Over a million students are covered through student health plans offered by colleges, universities, or other institutions of higher education. However, **not all student health plans are the same.**

KHBE's website has a page dedicated to [College and University Students](#) to help them better understand the insurance and benefits offered to them as students through the Affordable Care Act (ACA).

INDIVIDUALS UNDER 30 RESOURCES

For [Individuals under 30](#), there are several options for health coverage:

1. Getting on/staying on a parent's plan: [How to get or stay on a parent's plan](#)
2. Purchase their own insurance plan: [How to get health coverage after turning 26](#)
3. If the Individual has low income, they may be eligible for coverage through Medicaid or KCHIP.
4. If the Individual is still in school, they may be able to enroll in a [student health plan](#).

Parents may claim adult children as tax dependents, but they do not have to do so. Students and families should consult tax professionals when making this important decision.



PLEASE NOTE



Students or other young adults who are not tax dependents of their parents may apply for and enroll in health coverage through Qualified Health Plans (QHPs) or Medicaid independently.

College and University Students FAQs

Below outlines frequently asked questions pertaining to young adults and college and university students.

GENERAL INFORMATION

How does the ACA help young adults?

The ACA requires Issuers that offer dependent child coverage to permit coverage **until the young adult reaches 26**.

How can KHBE help young adults?

KHBE can [connect young adults to kynectors or Agents](#) in **every Kentucky county** who can help them enroll in coverage, complete applications, and **learn** what financial assistance they may be eligible for.

What if an Individual is 26 and a dependent on someone's taxes?

They can apply for Marketplace coverage on their own or with a parent. Residents aged 26 may remain on a parent's plan until their coverage ends on December 31, **even if they turn 26 during the year**.

RESIDENCY & TAX FILING

What if an Individual is under 26, a dependent, and **live in the same state as their parents**?

They can enroll in a Marketplace plan with their parent during Open Enrollment.

If they lose student coverage outside of Open Enrollment, they may qualify for a Special Enrollment Period (SEP), so their parent can add them to their plan. If they choose to disenroll from student coverage, they will not qualify for a SEP.

What if an Individual is under 26, a dependent, and **live in a different state as their parents**?

They have two (2) options: (1) They can apply for coverage with their parent or stay on their parent's plan or (2) they can apply for coverage themselves in the state they attend school. Residency is verified via client attestation.

PLEASE NOTE



To learn more about the ACA and its impacts, reference the following materials: [Student Health Plans and the ACA](#), [Young Adults and the ACA Fact Sheet](#), [Young Adults and the ACA FAQs](#), [Health Insurance Protections for Students](#).



POLL QUESTION 1

?

TRUE OR FALSE?

Residents aged 26 may remain on a parent's plan until their coverage ends on December 31, even if they turn 26 during the year.

Answer anonymously using the Polls box!



Special Enrollments

PLAN YEAR 2026 OFFICE HOUR: SESSION ONE

Special Enrollment Overview

Below outlines qualifying life events that may permit an Individual to be eligible for a Special Enrollment Period (SEP).

- | | | | | | |
|----|---|---|----|---|---|
| 01 |  | Getting Married or Losing Coverage from a Divorce | 07 |  | Changes to Legal Status |
| 02 |  | Having a Baby or Adopting a Child | 08 |  | Loss of Medicaid |
| 03 |  | Moving to Kentucky | 09 |  | Loss of Employer-Sponsored Insurance |
| 04 |  | Becoming Pregnant | 10 |  | Loss of Private Health Insurance |
| 05 |  | Turning 26 and Losing Coverage from a Parent's Plan | 11 |  | Loss of Consolidated Omnibus Reconciliation Act (COBRA) Plans |
| 06 |  | Household Income Changes | 12 |  | Loss of Kentucky Children's Health Insurance Program (KCHIP) |

PLEASE NOTE



For additional information, review the following resources: [Special Enrollment Fact Sheet](#), [Special Enrollment webpage](#), [SEP Verification Status Message](#), or [Special Enrollment Details](#).

Processing a Special Enrollment: Qualifying Life Event (1 of 6)

Follow the steps below to process a special enrollment through kynect.



OVERVIEW

Processing a Special Enrollment can be completed through [kynect health coverage](#).

1

Navigate to the **Enrollment Manager** screen and select **Change Plan**.

Enrollment Manager

Medicaid Plans

Qualified Health Plans

Qualified Health Plans (QHPs)

Below is the household's enrollment status of certified health plans.

[View QHP History](#)

[Add Case Notes](#)

[View Maximum APTC Summary](#)

[Calculate Maximum APTC](#)

Eligible to Enroll

Enrolled

Coverage Year 2025

[Everyday Bronze - Medical](#)

Premium You Pay
\$766.4 per month

Monthly Premium
\$766.4 per month

Applied Payment Assistance
\$0 per month

Enrollment ID#
1008974767

Policy ID#
Not yet assigned

ERROL ANGELINA 41M

● Enrollment File Generated

Date
01/01/2025 - 12/31/2025

Member ID#
Not yet assigned

[Update APTC](#)

[Disenroll/Cancel](#)

CATHLEEN TRACEY 43M

● Enrollment File Generated

● Policy Holder

Date
01/01/2025 - 12/31/2025

Member ID#
Not yet assigned

[Add/Remove Member](#)

[View Detailed History](#)

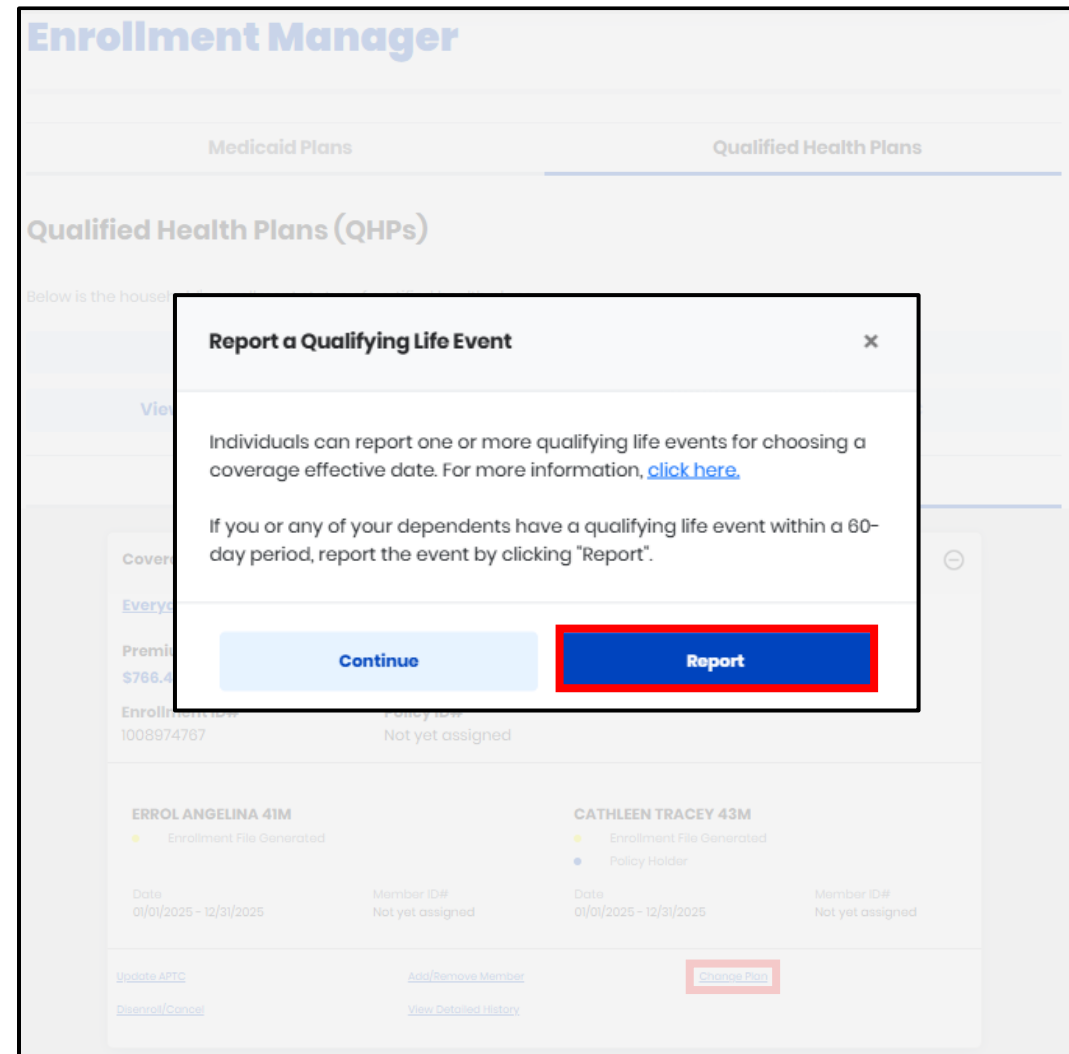
[Change Plan](#)

Processing a Special Enrollment: Qualifying Life Event (2 of 6)

Follow the steps below to process a special enrollment through kynect.

2

On the **Report a Qualifying Life Event** pop-up screen, select **Report**.



The screenshot shows the 'Enrollment Manager' interface with tabs for 'Medicaid Plans' and 'Qualified Health Plans'. The 'Qualified Health Plans (QHPs)' tab is active. A pop-up window titled 'Report a Qualifying Life Event' is displayed over the main content. The pop-up contains the following text:

Individuals can report one or more qualifying life events for choosing a coverage effective date. For more information, [click here](#).

If you or any of your dependents have a qualifying life event within a 60-day period, report the event by clicking "Report".

At the bottom of the pop-up, there are two buttons: 'Continue' and 'Report'. The 'Report' button is highlighted with a red border.

The background interface shows a list of Qualified Health Plans (QHPs) with columns for Coverage, Premium, Enrollment, and Policy Holder. Two members are listed: ERROL ANGELINA 41M and CATHLEEN TRACEY 43M. Both have an enrollment date of 01/01/2025 - 12/31/2025 and a member ID# of Not yet assigned. The 'Change Plan' button is highlighted with a red border.

Processing a Special Enrollment: Qualifying Life Event (3 of 6)

Follow the steps below to process a special enrollment through kynect.

3

On the **Special Enrollment** screen, select the applicable **Qualifying Life Event**.

4

Select the **Checkbox** to acknowledge that the information selected is correct, then select **Next**.

Special Enrollment

If there has been a major change in your life, you may be eligible for special enrollment. Please select the reason that applies to you or a member of your household.

Please select a qualifying event that applies to you or someone in your household:

☐ A qualified individual or enrollee demonstrated to the Exchange, in accordance with guidelines issued by HHS, that the individual meets other exceptional circumstances as the Exchange may provide
 ☐ Lost qualified health insurance coverage in last 60 days
 ☐ Will lose qualified health insurance coverage in next 60 days
 ☐ Gain of dependent due to marriage in last 60 days
 ☐ Gain of dependent due to birth in last 60 days
 ☐ Gain of dependent due to adoption, or placement of adoption or foster care in last 60 days
 ☐ Someone in my household has had a change in citizenship or lawful presence status in last 60 days
 ☐ Someone in my household has moved to a new coverage area in last 60 days
 ☐ Released from prison in last 60 days
 ☐ Spouse/Dependent no longer covered in family plan
 ☐ Loss of dependent due to divorce or legal separation in last 60 days
 ☐ I or my dependent will move to a new coverage area in next 60 days
 ☐ Gain of dependent through a child support order or other court order in last 60 days
 ☐ I or my dependent gained access to individual coverage HRA in past 60 days or expects to in next 60 days

☐ I am eligible for a Special Enrollment Period based on the reason and the event date that I have checked above. I confirm that the information that I have given is correct. I understand that misrepresentation could cause coverage to be terminated or rescinded.

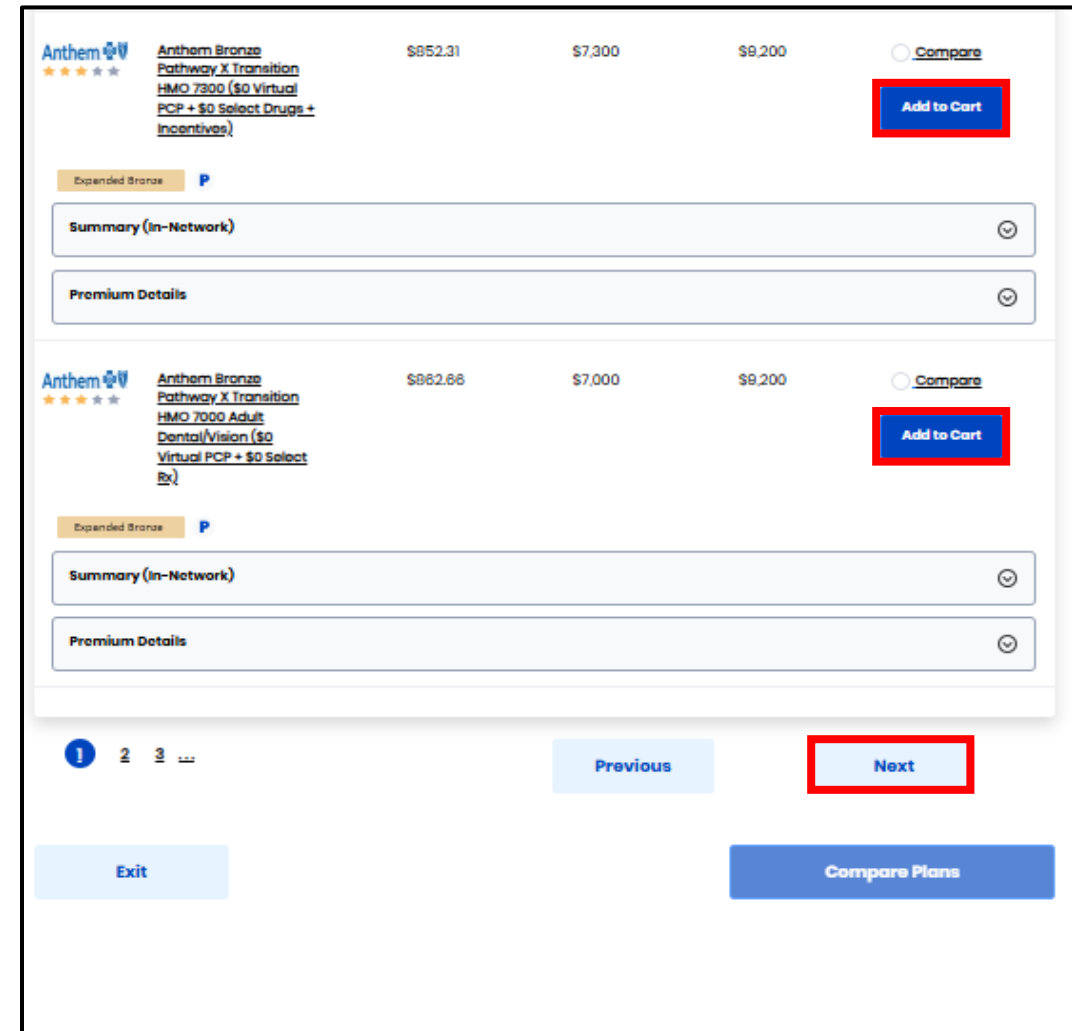
Back
Next

Processing a Special Enrollment: Qualifying Life Event (4 of 6)

Follow the steps below to process a special enrollment through kynect.

5

After shopping and comparing plans, choose your desired plan by selecting **Add to Cart**, then select **Next**.



The screenshot displays the Kynect plan selection interface. It shows two plan options, both from Anthem. The first plan is 'Anthem Bronze Pathway X Transition HMO 7300 (\$0 Virtual PCP + \$0 Select Drugs + Incentives)' with a premium of \$852.31. The second plan is 'Anthem Bronze Pathway X Transition HMO 7000 Adult Dental/Vision (\$0 Virtual PCP + \$0 Select Rx)' with a premium of \$862.66. Both plans have a rating of 4 stars. The 'Add to Cart' button for each plan is highlighted with a red box. Below the plan list, there are navigation buttons: 'Previous', 'Next' (highlighted with a red box), 'Exit', and 'Compare Plans'. The 'Next' button is also highlighted with a red box.

Processing a Special Enrollment: Qualifying Life Event (5 of 6)

Follow the steps below to process a special enrollment through kynect.

6

On the **Plan Change Summary** screen, review the details and select **Checkout**.

Plan Change Summary

Below are the current plans the household is enrolled in.

Medical

Everyday Bronze

Premium You Pay
\$766.4 per month

Monthly Premium: \$766.4
Applied Payment Assistance: \$0

Members

- CATHLEEN TRACEY 43M
Date: 01/01/2025 - 12/31/2025
- ERROL ANGELINA 41M
Date: 01/01/2025 - 12/31/2025

Updated Plan Details

Review the updated plan details and select Checkout to Continue

Medical

Anthem Bronze Pathway X Transition HMO 7300 (\$0 Virtual PCP + \$0 Select Drugs + Incentives)

Premium You Pay
\$852.31 per month

Monthly Premium: \$852.31
Applied Payment Assistance: \$0

Members

CATHLEEN TRACEY 43M
Date: 01/01/2025 - 12/31/2025

ERROL ANGELINA 41M
Date: 01/01/2025 - 12/31/2025

[Select Another Plan](#)

Cancel

Checkout

Processing a Special Enrollment: Qualifying Life Event (6 of 6)

Follow the steps below to process a special enrollment through kynect.

7

On the **Sign & Submit** screen, enter the Individual's **First Name, Last Name, Middle Initial, and Suffix.**

8

Select **Sign & Submit**.

Sign & Submit

Please read this information carefully. Your signature makes this application valid. An electronic signature is the same as a written signature. Medicaid, KCHIP, and Kynect are part of the Cabinet for Health and Family Services (CHFS). By signing, you agree to the following:

I am signing this application under penalty of perjury which means I have given true answers to all the questions on this form to the best of my knowledge and belief. I know that I may be subject to penalties under federal and/or state law if I provide false and/or untrue information.

I know that I must tell Kynect if anything changes from what I entered on this application.

Electronically sign this request by entering your name below:

First name	MI.
Last Name	Suffix
	--Select-- 
Date	
12/17/2024 	

Back

Exit

Sign & Submit

PLEASE NOTE



If a special enrollment is pending verification, documentation must be uploaded to effectuate coverage. For more information, reference the [SEP Verification Status Message](#).

Pregnancy Special Enrollment Overview

Below outlines the details surrounding pregnancy special enrollment eligibility.



Eligibility for a pregnant Individual can be **backdated to the date of the pregnancy determination**, also referred to as retroactive coverage.

If the coverage begins in previous months, the enrollee will be responsible for **all previous months' premiums**.



This special enrollment reason permits pregnant Individuals' and Individuals related to a pregnant Individual (spouse and/or dependents) to be eligible for coverage and **enroll in a QHP at any point during the pregnancy**.



The coverage effective date is the **first day of the first calendar month** in which either a medical professional determined that the pregnancy began or a later date if directed by the enrollee.

PLEASE NOTE



For additional information, review the [Pregnancy Special Enrollment](#) webpage on KHBE.

Processing a Special Enrollment: Pregnancy (1 of 4)

Follow the steps below to process a pregnancy special enrollment through kynect.



OVERVIEW

Eligibility for a pregnant Individual can be backdated to the date of the pregnancy determination (retroactive coverage).

Processing a pregnancy special enrollment can be completed through [kynect health coverage](#).

1

Navigate to the **Enrollment Manager** screen and select **Add Plan**.

2

On the **Special Enrollment** screen, select the **household member(s)** eligible to enroll in coverage during the SEP.

! If anyone in your household is pregnant, you are eligible to enroll in a qualified health plan using the Special Enrollment reason for exceptional circumstance. Please visit <https://khbe.ky.gov/Enrollment/Pages/PregnancySpecialEnrollmentReason.aspx> for more information and how to use the Special Enrollment Periods.

Special Enrollment

If there has been a major change in your life, you may be eligible for special enrollment. Please select the reason that applies to you or a member of your household.

Please select a qualifying event that applies to you or someone in your household:



You or someone in your household are Pregnant, as confirmed by a health care provider.

When is the pregnancy start date?



Please choose a coverage start date for the plan.



You will be responsible for all back premiums.

I affirm that I or a member of my household, have recently been examined by a medical provider who has confirmed the pregnancy.

This SEP reason can only be used if you or someone in your household is pregnant and that pregnancy has been confirmed by a medical professional.

Processing a Special Enrollment: Pregnancy (2 of 4)

Follow the steps below to process a pregnancy special enrollment through kynect.

3

Select the **Checkbox** to acknowledge that you or someone in your household has been confirmed to be pregnant.

! If anyone in your household is pregnant, you are eligible to enroll in a qualified health plan using the Special Enrollment reason for exceptional circumstance. Please visit <https://khbe.ky.gov/Enrollment/Pages/PregnancySpecialEnrollmentReason.aspx> for more information and how to use the Special Enrollment Periods.

Special Enrollment

If there has been a major change in your life, you may be eligible for special enrollment. Please select the reason that applies to you or a member of your household.

Please select a qualifying event that applies to you or someone in your household:



You or someone in your household are Pregnant, as confirmed by a health care provider.

When is the pregnancy start date?



Please choose a coverage start date for the plan.



You will be responsible for all back premiums.

I affirm that I or a member of my household, have recently been examined by a medical provider who has confirmed the pregnancy.

This SEP reason can only be used if you or someone in your household is pregnant and that pregnancy has been confirmed by a medical professional.

Processing a Special Enrollment: Pregnancy (3 of 4)

Follow the steps below to process a pregnancy special enrollment through kynect.

4

Enter the **pregnancy start date** and the desired **coverage start date** for the plan.

i If anyone in your household is pregnant, you are eligible to enroll in a qualified health plan using the Special Enrollment reason for exceptional circumstance. Please visit <https://khbe.ky.gov/Enrollment/Pages/PregnancySpecialEnrollmentReason.aspx> for more information and how to use the Special Enrollment Periods.

Special Enrollment

If there has been a major change in your life, you may be eligible for special enrollment. Please select the reason that applies to you or a member of your household.

Please select a qualifying event that applies to you or someone in your household:



You or someone in your household are Pregnant, as confirmed by a health care provider.

When is the pregnancy start date?

mm/dd/yyyy



Please choose a coverage start date for the plan.

10/01/2025

11/01/2025

12/01/2025

I affirm that I, or a member of my

been examined by a

This SEP reason can only be used if you or someone in your household is pregnant and that pregnancy has been confirmed by a medical professional.

Processing a Special Enrollment: Pregnancy (4 of 4)

Follow the steps below to process a pregnancy special enrollment through kynect.

5

Select the **Attestation Checkbox** at the bottom of the **Special Enrollment** screen and select **Next**.

6

On the **Add New Plan** screen, select the appropriate **Tax Group** and **Coverage Type**.

7

Select **Shop for Plans**.

! If anyone in your household is pregnant, you are eligible to enroll in a qualified health plan using the Special Enrollment reason for exceptional circumstance. Please visit <https://khbe.ky.gov/Enrollment/Pages/PregnancySpecialEnrollmentReason.aspx> for more information and how to use the Special Enrollment Periods.

Special Enrollment

If there has been a major change in your life, you may be eligible for special enrollment. Please select the reason that applies to you or a member of your household.

Please select a qualifying event that applies to you or someone in your household:



You or someone in your household are Pregnant, as confirmed by a health care provider.

When is the pregnancy start date?

10/01/2025



Please choose a coverage start date for the plan.

10/01/2025



You will be responsible for all back premiums.



I affirm that I or a member of my household, have recently been examined by a medical provider who has confirmed the pregnancy.

PLEASE NOTE



For additional information, review the [Pregnancy Special Enrollment](#) webpage.

Exceptional Special Enrollment Overview

Below details qualifying life events that may allow an Individual to be eligible for an Exceptional Special Enrollment (ESE).

ESE is reserved for Individuals experiencing circumstances **outside of a traditional qualifying life event** that has prevented them from enrolling in coverage during an enrollment period. These include circumstances such as:



Incapacitation



**Domestic Abuse
or Violence**



**Technical or
System Incidents**



**Natural
Disasters**



**Spousal
Abandonment**

Exceptional Special Enrollment

Below details qualifying life events that that may allow an Individual to be eligible for an Exceptional Special Enrollment (ESE).



APPLY

Individuals, or associated Agents and kynectors, may **apply for an Exceptional Special Enrollment** by submitting a request statement **via email or letter**.



REQUEST

To submit your request, **email** kynectESE@ky.gov or **mail** to the address below:

Kentucky Health Benefit Exchange
 Attention: ESE
 275 East Main Street 4WE
 Frankfort, KY 40621



SUBMIT

When submitting your statement, **include applicable details below:**

- Contact information
- Case number and Associated Agent/kynector name (if known)
- Reason(s) for requesting an ESE
- Desired plan and coverage start date

PLEASE NOTE



Becoming sick, injured, or finding out your doctor is not in network are not considered exceptional circumstances and may not be approved. For additional information, review the [Exceptional Special Enrollment Fact Sheet](#).

POLL QUESTION 2

?

TRUE OR FALSE?

Loss of employer-sponsored insurance, private insurance, or Medicaid are all considered qualifying life events that may qualify an Individual for an SEP.

Answer anonymously using the Polls box!



Health Savings Accounts (HSAs)

PLAN YEAR 2026 OFFICE HOUR: SESSION ONE

What is an HSA?

The information below outlines what an HSA is, how it works, and why it's important.

Definition



A health savings account (HSA) **is a personal savings account** that Residents can set up to **pay for eligible healthcare expenses**. Residents may be eligible to contribute to an HSA if they are enrolled in a qualifying high-deductible health plan (HDHPs).

How HSAs Work



The money deposited into an HSA is available to withdraw **at any time** to pay for medical expenses that aren't paid by your health insurance policy or reimbursed by anyone else. Residents control the plan, **deciding how to spend and invest those dollars**, within the parameters of the rules set by the IRS.

Why HSAs Matter



HSAs matter because they **help Residents save money on healthcare** by offering significant tax advantages. They allow Residents to set aside pre-tax dollars for qualified medical expenses, giving them more control over health spending and saving for future costs.

PLEASE NOTE



For Plan Year 2026, all Bronze, Expanded Bronze, and Catastrophic plans offered through kynect will be HSA-compatible.

HSA Triple Tax Advantage

The information below outlines the tax advantages of an HSA.

Reduced Taxable Income

Contributions to your HSA **lower your taxable income**, whether made pre-tax through payroll or as tax-deductible after-tax deposits. Employer contributions are also tax-free. There are **no income limits** for making HSA contributions.

Tax-Deferred Growth

Money in your HSA **could earn investment interest and grow** on a tax-deferred basis. This means that you do not need to pay taxes on earnings while the money remains in your HSA. Balances roll over year to year, so **annual contributions are not lost**.

Tax-Free Withdrawals

When you use the funds in your HSA to pay for qualified medical expenses, **withdrawals are tax-free** and can be made at any time without penalty. Withdrawals can be used to **pay for a wide range** of qualified medical, dental, and vision expenses.

Contribution Limits

\$4,400

Individual contribution maximum for 2026

\$8,750

Family contribution maximum for 2026

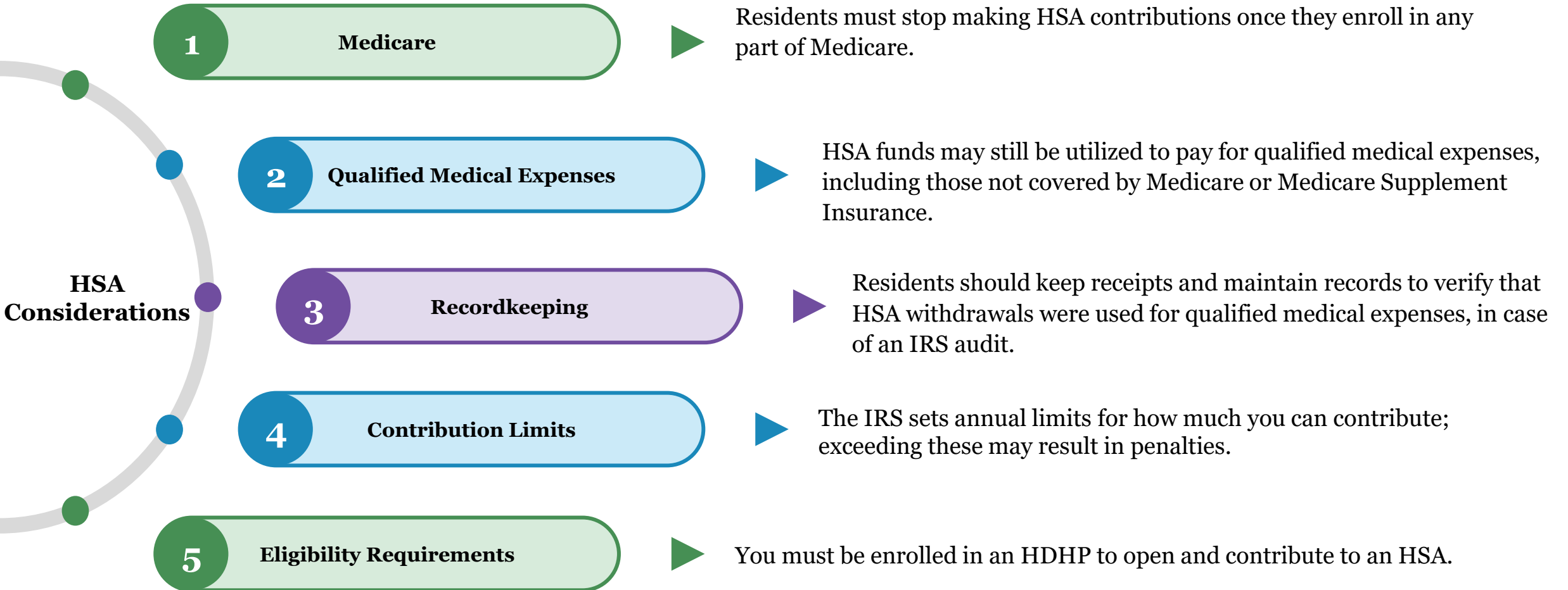
PLEASE NOTE



Starting at age 55, Individuals may make an additional \$1,000 catch-up contribution to their HSA to help save and prepare for future needs.

Key Considerations for HSAs

Outlined below are several items to keep in mind when registering for an HSA.



HSA Scenario

The situation described below reveals the potential benefits of establishing an HSA.



Situation:

Sam is enrolled in an HDHP and contributes \$3,000 annually to her HSA with pre-tax dollars. One year, Sam breaks her wrist and needs surgery, physical therapy, prescriptions, and several follow-up visits! The out-of-pocket cost for services comes to \$2,500.



Because Sam has an HSA:

Sam pays these expenses **using her HSA funds**, meaning she's using dollars that have never been taxed, saving her money compared to using regular income. The expenses are covered **without tapping into her emergency funds** or going into debt. Any unused HSA balance rolls over, **continuing to build for future needs**. Sam appreciates how her HSA gave her flexibility and reduced her financial stress in a tough situation.



POLL QUESTION 3

?

TRUE OR FALSE?

Residents may contribute as much pre-tax money as they wish to their HSAs.

Answer anonymously using the Polls box!



Value of Health Coverage

PLAN YEAR 2026 OFFICE HOUR: SESSION ONE

Value of Health Coverage

The benefits of health coverage are outlined below.

What is health insurance?

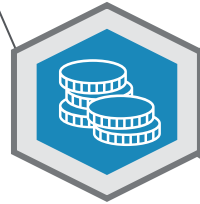
Health insurance is a formal agreement between a Resident and an insurance provider. By enrolling in a plan, you receive coverage whereby the insurer assumes responsibility for a portion of your medical expenses in the event of illness or injury.

What you pay for health insurance

Generally, **individuals are required to pay a monthly premium** to maintain health insurance coverage. Additionally, most plans include an annual deductible—a set amount you are responsible for paying toward covered services before your insurance begins to contribute.

Access to preventative care

Health insurance plans include **comprehensive preventive services**, such as annual physical exams, screenings for conditions like cancer and diabetes, and immunizations for all ages. These services are typically offered at **no additional cost to members**, encouraging proactive management of health, early detection of potential issues, and reducing the likelihood of serious illness later on.



Health insurance helps you pay when you need care

While unexpected illness or injury can occur to anyone, most Individuals will require medical care at some point. **Health insurance provides financial support** for these medical expenses and safeguards you against incurring significant costs.

What are the benefits of health insurance?

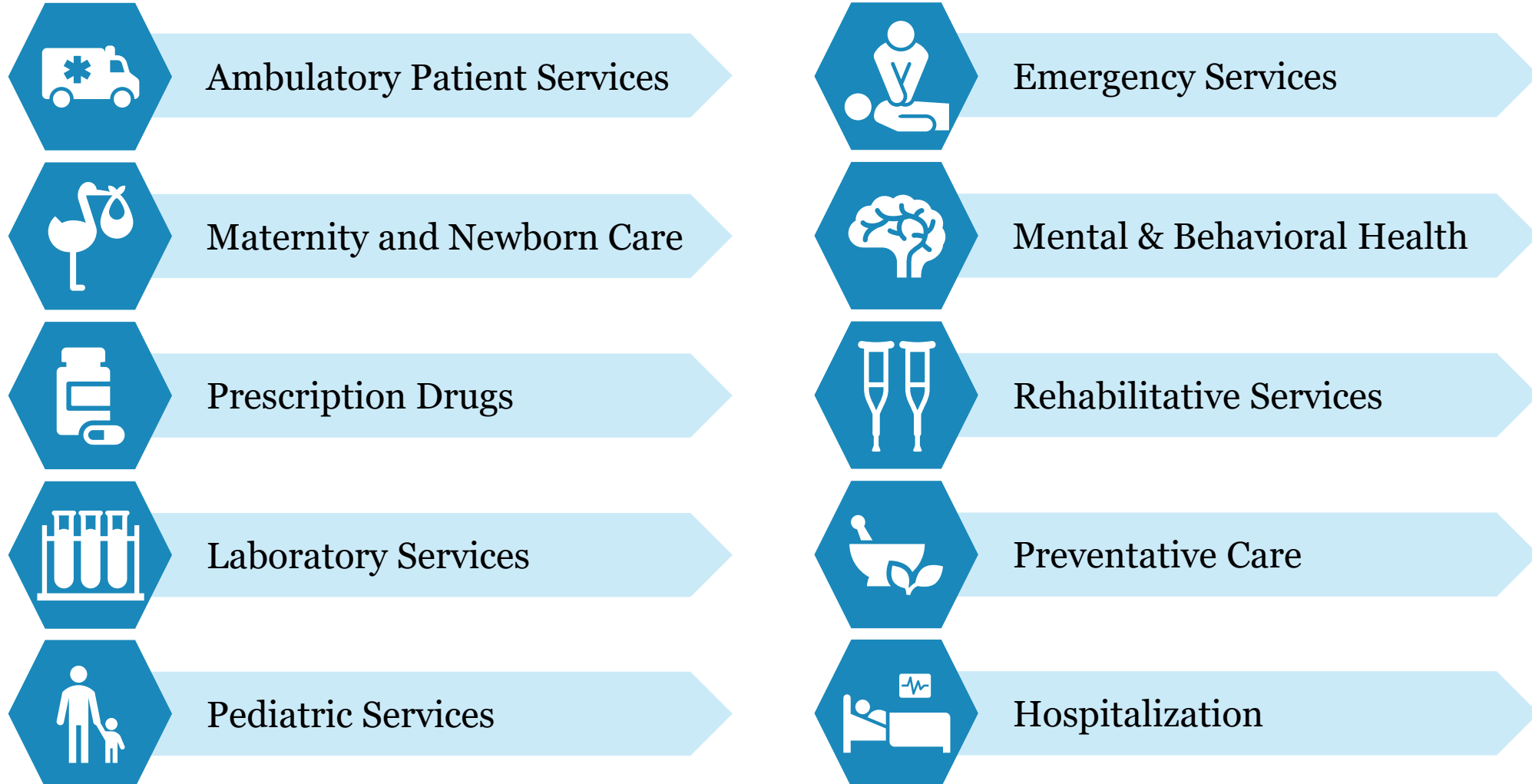
Health insurance provides access to a broad network of **healthcare professionals, specialists, and medical facilities**, that may be otherwise unaffordable. With health coverage, Residents are more likely to **seek preventive care**, address health concerns early, and avoid delaying necessary treatment due to cost barriers.

Peace of mind

While monthly premiums and deductibles may seem costly, the overall expense of maintaining health insurance is **often far less than the price of a single unexpected emergency room visit** or major medical procedure. Health insurance protects you from large, unpredictable medical bills, offering significant financial peace of mind when serious health issues arise.

Essential Health Benefits (EHBs)

The ACA requires QHPs to include the following ten EHBs in all plans available on the Marketplace.



Value of Health Coverage Scenario: Emergency Care

The situation below discusses the benefits of health coverage in the event of a medical emergency.



Situation:

Jane, a healthy professional in her 30s, decides to forego health insurance to save money, believing her risk of serious illness is low. One evening, she suffers severe abdominal pain and is rushed to the emergency room. Diagnosed with appendicitis, she needs immediate surgery.



Without health coverage:

Jane faces charges for the ER visit, surgery, anesthesia, hospital stay, and follow-up care. The **total bill easily exceeds \$50,000**. She now must navigate unexpected debt, and financial stress, all while recovering.

With health coverage:

Thanks to her expanded bronze health plan, Jane knows her maximum out-of-pocket cost for the year is \$10,600. Once she reaches this limit, her insurance fully covers **all additional eligible medical expenses** for the rest of the year. She receives timely care without hesitation, recovers peacefully, and maintains her financial stability.



Value of Health Coverage Scenario: Preventative Care

The situation below discusses the value of preventative care offered through health coverage.



Situation:

Alex, a 45-year-old office manager with a busy lifestyle, has health coverage that includes annual preventive screenings at no extra cost. During a routine check-up, Alex's doctor discovers early signs of high blood pressure and elevated cholesterol, conditions that have serious, long-term health consequences if left untreated.



Without health coverage:

If Alex lacked coverage, he might skip preventive visits due to high out-of-pocket costs. The undiagnosed conditions could silently progress, eventually resulting in a medical emergency. He would then face expensive treatments, potentially disrupting his life and finances.

With health coverage:

Alex's insurance covers the screening, follow-up tests, and consultations with specialists. By catching these issues early, Alex avoids costly complications such as a heart attack or stroke, which could lead to extended hospitalization, loss of income, or even permanent disability.

POLL QUESTION 4

?

TRUE OR FALSE?

Having health coverage can save you thousands of dollars by providing financial protection against unexpected medical emergencies.

Answer anonymously using the Polls box!

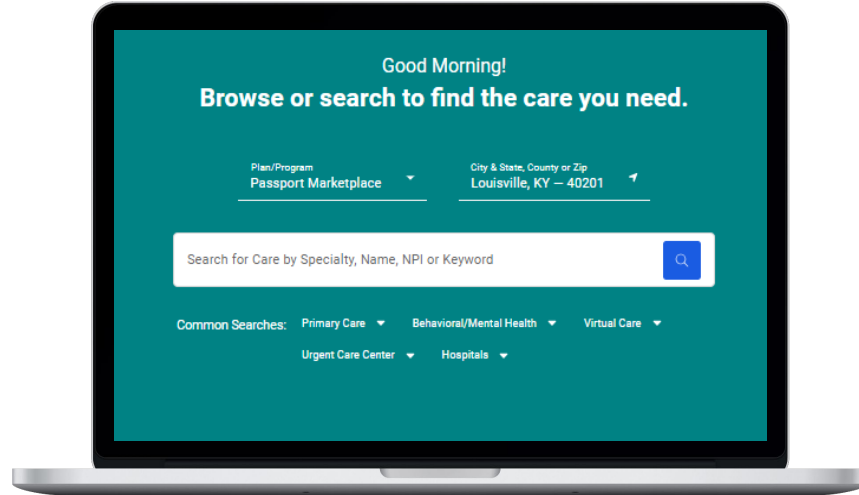


Provider Directories and Formularies

PLAN YEAR 2026 OFFICE HOUR: SESSION ONE

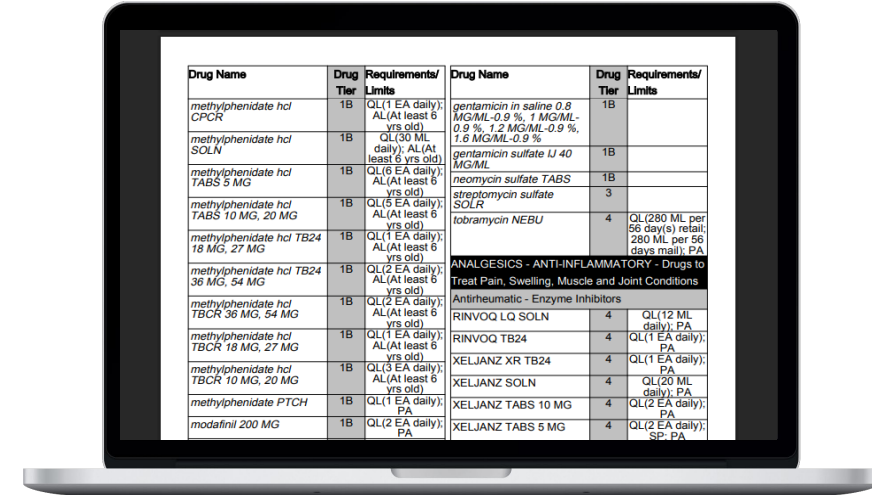
What are Provider Directories and Formularies?

Provider Directories and Formularies are outlined below.



PROVIDER DIRECTORIES

A provider directory is a **searchable list of doctors, specialists, hospitals**, and other healthcare professionals who are part of an insurance plan's network. It helps members find and choose providers that are covered by their health insurance.



FORMULARIES

A formulary is a **list of prescription drugs** that an insurance plan covers, often organized by tiers that reflect out-of-pocket costs. It guides members and healthcare providers in selecting medications that are both effective and affordable under the plan.

PLEASE NOTE



If Individuals have questions about finding a specialist, the first person they should call is their insurer who is **required by law** to help them.

Provider Directories and Formularies on the KHBE Website (1 of 3)

Follow the steps below to access Provider Directories and Formularies on the KHBE website.

OVERVIEW

Provider Directories and Formularies of participating Issuers can be found on the [KHBE website](#).

1

Navigate to the KHBE homescreen and select the **Menu** icon.



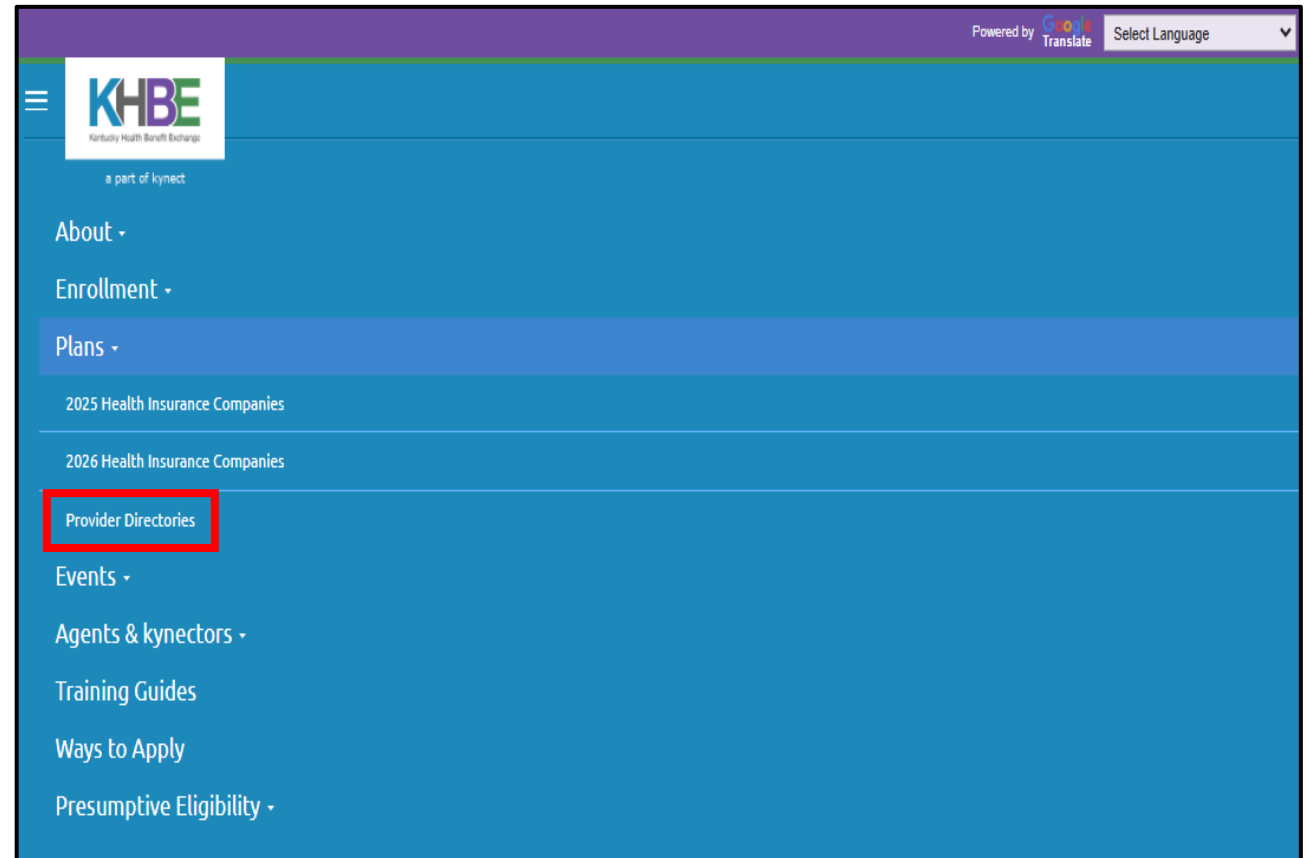
The screenshot shows the KHBE (Kentucky Health Benefit Exchange) website. At the top, there is a navigation bar with the KHBE logo and a "Menu" icon. Below the navigation bar, the main heading reads "Need Health Coverage?". Underneath, it states "Open Enrollment is almost here!" and "The Open Enrollment period for Plan Year 2026 is November 1st, 2025 - January 15th, 2026." At the bottom, it says "If you qualify, you can enroll in Medicaid or KCHIP anytime. For Qualified Health Plans, you can enroll if you have [certain life events](#) like losing coverage or a change in your household size."

Provider Directories and Formularies on the KHBE Website (2 of 3)

Follow the steps below to access Provider Directories and Formularies on the KHBE website.

2

Select **Provider Directories** from the *Plans* dropdown menu.



Provider Directories and Formularies on the KHBE Website (3 of 3)

Follow the steps below to access Provider Directories and Formularies on the KHBE website.

3

Select the **Medicaid Provider Directory** to view Medicaid-eligible providers.

4

Select the **QHP Providers** or **QHP Formulary** to view directories or formularies for each QHP Issuer.

Provider Directories

Before you get care, make sure your doctor or provider is still in your Medicaid health plan's network - even if they're listed in the directory. Call your plan, visit their website, or ask the provider to confirm.

Medicaid Provider Directories:

Waiver Directory

Use the link below to find Waiver Service Providers in your area. Your search will include information such as waiver services, specialties, locations, and phone numbers.

[Waiver Directory](#)

Provider Directory

Use the link below to find Medicaid Providers in your area. You can search by zip code, type of doctor, and preferred language.

[Medicaid Provider Directory](#)

Qualified Health Plan Provider Directories:

Issuer	Provider	Formulary
Ambetter(WellCare)	QHP Providers	QHP Formulary
Anthem	QHP Providers	QHP Formulary
CareSource	QHP Providers	QHP Formulary
Passport by Molina	QHP Providers	QHP Formulary

PLEASE NOTE



Individuals are also encouraged to contact their provider if they have questions about a specific doctor, facility, prescription, or related medical questions.



Q&A

PLAN YEAR 2026 OFFICE HOUR: SESSION ONE

POLL QUESTION 5

?

MULTIPLE SELECT

Which topics would you like to see included in upcoming Office Hours?

Answer anonymously using the Polls box!

Please ask any questions related to the topics covered today using the **Q&A Icon** (not the Chat Icon) located at the bottom of your Zoom screen.

