

# Insight Newsletter

Important Bi-Weekly Updates for  
kynectors During Special Enrollment



Brought to you by



## Special Enrollment Period End Date Extended to August 15, 2021

Issue #7  
April 22, 2021

### KEY DATES

**Special Enrollment End Date**  
August 15, 2021

**Expanded Eligibility & Lower  
Premiums on HealthCare.gov**  
Began on April 1, 2021

**Planned HealthCare.gov  
Maintenance Schedule**  
Sunday, April 25, 2021  
(12:00am – 12:00pm EST)

### HELPDESK NUMBERS

**Professional Service Line**  
(855) 326-4650

**Department for  
Medicaid Services**  
(855) 446-1245

**Call Center (Public)**  
(855) 459-6328

**Self Service Portal (SSP)  
Helpdesk**  
(844) 407-8398

**Federal Health Insurance  
Marketplace (FFM)**  
(800) 318-2596  
Passcode: 502-999-9999

**KHBE Email**  
[KHBE.Program@ky.gov](mailto:KHBE.Program@ky.gov)



## Medicaid & KCHIP Data Matching Issues

A data matching issue (DMI) occurs when there is an inconsistency between information submitted by an applicant to the Federally Facilitated Marketplace (FFM) and the information available from the FFM's data sources. Attached to this newsletter email is a document with guidance on DMIs related to FFM applications that may be eligible for Medicaid/KCHIP.



## Keep Spreading the Word

The changes made to the Affordable Care Act (ACA) by the American Rescue Plan are significant and could help hundreds of thousands of Kentuckians!

More Kentuckians now have access to affordable health care and the premiums have been lowered thanks to an increase of premium tax credits. kynectors are vitally important in getting this news out to the public so we ask that you keep spreading the word to your communities. Thanks!



## IRS Guidance on Excess APTC

The American Rescue Plan provides tax relief for people who received **excess** APTC in 2020 and would normally have to pay that back when filing their 2020 tax return. For 2020 only, these excess advance payments **do not** need to be repaid.

The IRS provided new information last week explaining how individuals can receive this tax relief, including if they have already filed their tax return or still need to file. This new IRS guidance can be found [here](#), and additional details are located [here](#).

If your clients request tax advice, please have them contact the IRS or a tax professional.



## Did You Know?

Most Kentuckians across all income levels will now see lower monthly premiums, many with household incomes under 150% FPL may qualify for \$0 premium plans (after the tax credit)!

**Quality of life. For every Kentuckian.**