Medicaid Eligibility Assistance

As questions regarding approved Medicaid eligibility and immigration-related Medicaid eligibility continue to arise, it is important to provide guidance to assist kynectors and Agents who encounter these situations.

Please remember that due to the ongoing COVID-19 Public Health Emergency (PHE), Medicaid cases are not being discontinued or terminated even when Residents no longer qualify.

The recently distributed Medicaid Eligibility: Next Steps document offers two options for withdrawing a Resident’s Medicaid if they wish to do so. This document also addresses Medicaid eligibility related to immigration and gives direction for requesting manual verification of immigration status and discontinuation of Medicaid.

Qualified Health Plan - Program Selection

As part of the benefits application, Qualified Health Plan (QHP) has been added to the program options on the Program Selection screen in two different locations. The first occurrence is with Payment Assistance, the second occurrence is without Payment Assistance.

Selecting the first program with QHP - Medicaid/KCHIP/Qualified Health Plan with payment assistance (APTC) - automatically selects the second program option that includes QHP - QHP (Medical and Dental Insurance plans without payment assistance). In this scenario, if the household is denied for Medicaid and/or Payment Assistance, they will be considered for a QHP without Payment Assistance. However, APTC eligibility is not considered when only selecting QHP (Medical and Dental Insurance plans without payment assistance) on the Program Selection screen.

Additionally, for Residents who wish to be considered for APTC after being previously approved for QHP-only, click Add Other Benefits, which appears near the top of the Resident Dashboard.

Please keep the above in mind when helping Residents apply for coverage.

Did You Know?

When reporting a change on a Resident’s case, if the status is Active Renewal or Report a Change, Agents and kynectors will be unable to access the case and will have to contact DCBS to make any necessary updates to the case.