

Open Enrollment Frequently Asked Questions

Open Enrollment is from November 1, 2023, through January 16, 2024

What does Qualified Health Plan (QHP) Open Enrollment (OE) mean?

OE is an annual period in which Kentucky Residents can use **kynect** to enroll in a QHP (health insurance plan), renew, or change their existing plan for the next year freely without restrictions.

What happens if I miss the OE period?

Residents who do not enroll in a plan during the OE period may go a year without insurance. Residents who do not renew or change plans during the OE period may go a year with similar coverage as the previous year.



Can I apply for benefits or find out if I'm eligible for health coverage on my own?

Yes! Visit kynect.ky.gov today!



Should I receive phone calls during OE asking for personal information?

During OE, Residents may receive calls from the Department for Community Based Services (DCBS) at **855-306-8959** or kynect at **855-4kynect (459-6328)**.

Is there someone who can help me during OE?

Yes! kynectors are available to help you for **FREE**! Scan the QR code below to find local help. kynectors are individuals in the community who offer **FREE** assistance to Kentucky Residents applying for Medicaid, Qualified Health Plan (QHP), Supplemental Nutrition Assistance Program (SNAP), and other benefits.



Visit kynect.ky.gov/benefits or scan the QR code using your smart device camera to get **FREE** Local Help!

