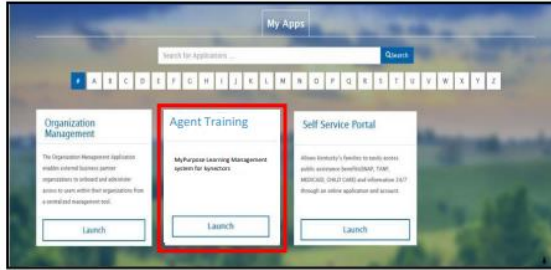


AGENT TRAINING QUICK TIP SHEET

Steps to Complete KHBE's Trainings

1. Navigate to the [KOG Homepage](#).
2. Log into KOG using Agent KOG credentials.
3. Navigate to the Agent Training tile from the KOG dashboard.
4. Click **Launch** from the Agent Training tile.



Please note: You may be prompted to sign in again but should not have to re-enter your credentials.

5. Navigate to the MyPurpose homepage.



6. Type **KHBE** in the search bar at the top right of the MyPurpose screen.



The screenshot shows the 'Global Search' results for 'KHBE'. The search results are categorized under 'Training' and list four items:

- KHBE 2025 State-Based Marketplace (SBM) Certification for New kynectors**: Curriculum | Cabinet for Health & Family Services | Total Price \$0.00. This seven (7) module curriculum contains the required courses for kynector certification after completion of the New Kynector Training. The curriculum must be completed and the final assessment must be passed with an 80% or better score. Kynectors will be allowed three (3) attempts to complete the training successfully. If a kynector fails th...
- KHBE 2025 State-Based Marketplace (SBM) Certification for New Agents**: Curriculum | Cabinet for Health & Family Services | Total Price \$0.00. The 2025 SBM Certification for New Agents is an 7 Module Training that covers the entire scope of rules, regulations and system navigation for participating on the kynect Health Benefit Marketplace. Important: To become a registered Agent with the kynect system, Agents must complete the final training assessment with a score of 80% or...
- KHBE 2025 State-Based Marketplace (SBM) Refresher for Existing kynectors**: Curriculum | Cabinet for Health & Family Services | Total Price \$0.00. The 2025 SBM Refresher for Existing kynectors is the recertification and review for kynectors who were registered with the kynect system for PY 2024. This streamlined course will serve as reminder of important policies and procedures for kynectors and also provide important updates regarding system changes and updates that have or will occur...
- KHBE 2025 State-Based Marketplace (SBM) Refresher for Returning Agents**: Curriculum | Cabinet for Health & Family Services | Total Price \$0.00. The 2025 SBM Refresher for Returning Agents is the recertification and review for Insurance Agents who were registered with the kynect system for PY 2024. This streamlined course will serve as reminder of important policies and procedures for Agents and also provide important updates regarding system changes and updates that have or ...

Two orange arrows point to the results:

- NEWLY ONBOARDING AGENTS (points to 'New Agents' and 'New kynectors')
- REFRESHER FOR RETURNING AGENTS (points to 'Refresher for Existing kynectors' and 'Refresher for Returning Agents')

Need Help!

PLEASE DO NOT CLICK ON NEED ASSISTANCE IN MYPURPOSE



PLEASE SEND EMAIL TO KHBE.Program@ky.gov with description and screenshots if possible

NOTE: CE Certificates are handled through a separate process and Agent will receive email

Helpful Links:

<https://khbe.ky.gov/Agents-kynectors/Documents/Agent-Welcome-Letter.pdf>

<https://khbe.ky.gov/Agents-kynectors/Pages/Agent-Training-Materials.aspx>