

Manual ID Proofing Process

If an individual has failed the Remote Identity Proofing (RIDP) process and the Experian help desk, DCBS workers/kynectors may use the following Manual ID proofing process to assist the individual.

These individuals may be manually identity proofed by emailing a copy of a photo ID, contact information, and the attached completed form that has been signed to DMS.IDProofing@ky.gov. Enter "ID Proof' in the subject line.

DMS office staff may contact the individual and/or kynector for additional information before approval. Please allow 3-4 business days for the process to be completed.

Manual ID Proofing Request

Date:	
Attention: ID Proofing	
Number of Pages (including cover sheet):	
Worker/kynector/Agent Name:	
Worker/kynector/Agent Email:	
Individual ID Proof Information	
Individual Name as it appears on KO	OG:
Individual Username as it appears on KOG:	
Individual Email as it appears on KOG:	
Documentation Attached:	
☐ School Issued Photo ID	☐ Permanent Resident card (Form 1-551)
☐ Birth Certificate	☐ Social Security card
☐ Canadian Driver's License	☐ Voter's Registration card
☐ Foreign Passport	☐ U.S. Citizen ID card (Form 1-197)
☐ Government Issued Photo ID	☐ U.S. Military Card or Draft Record
☐ Identification Card for Use of Resident Citizen in the United States (Form 1-179)	☐ State Issued Photo ID Card (i.e., Driver's License)
☐ Native American TribalDocument	☐ U.S. Passport or U.S. Passport card
☐ Military dependent's ID card	☐ Other