



PayNow Service

The PayNow service can be accessed through the Enrollment Manager. kynectors and agents now have access to assist citizens in making their initial payments through PayNow. The PayNow service will automatically redirect users to the Issuer's payment portal for the initial premium payment. Individuals may also pay by calling the issuer four or five days after enrolling or sending a check to the issuer.

1. If enrolling outside of Open Enrollment, some Special Enrollment require verification of the Special Enrollment Reason (i.e. Loss of Coverage, Permanent Move etc.). If this is required the verification documents must be uploaded and reviewed before an initial payment can be made and the plan effectuated. In the Enrollment Manager there will be no **Make Initial Payment** option. The Enrollment status display "Pending verification". This mean specifically that verification for the Special Enrollment Reason is needed:

Coverage Year 2024

[Anthem Bronze Pathway X HMO 9450 \(S0 Virtual PCP + S0 Select Drugs + Incentives\) - Medical](#)

Premium You Pay
\$85.53 per month
Monthly Premium: \$367.46
Applied Payment Assistance: \$367.46

Enrollment ID# **Policy ID#**
1008654623 Not yet assigned

JYEWS BNPGY

Pending verification
 Policy Holder

Date: 06/01/2024 - 12/31/2024 Member ID#: Not yet assigned

[Add/Remove Member](#) [Assign Member ID](#)
[Change Plan](#)
[Disenroll/Cancel](#)
[View Detailed History](#)

Add Plan

Update APTC





Once the Special Enrollment is verified (if applicable), the payment can be made.

- From the Enrollment Manager, navigate to the Qualified Health Plans (QHPs) section and click **Make Initial Payment**.

Coverage Year 2022 ⊖

[Anthem Silver Pathway X Transition HMO 4650 for HSA - Medical](#)

Premium You Pay
\$85.53 per month

Monthly Premium: \$367.2
Applied Payment Assistance: \$367.2

Enrollment ID# **Policy ID#**
1007391745 Not yet assigned

JYEWS BNPgy

● Pending
● Policy Holder

Date Member ID#
03/01/2022 - 12/31/2022 23534

[Add/Remove Member](#)
[Change Plan](#)
[Disenroll/Cancel](#)
[Make Initial Payment](#)

Add Plan

Update APTC





You will be directed to the 'Thank You!' page. Click **PayNow** to complete the payment process.

Medical

Anthem Silver Pathway X Transition HMO 4650 for HSA

Premium You Pay
\$0 per month
Monthly Premium: \$502.06
Applied Payment Assistance: \$502.06

Enrollment ID#
1007391744

Policy ID#
Not yet assigned

Members

DLJTSJ WVAURWID

- Pending
- Policy Holder

PEMJIT BNPGY

- Pending

Pay Now

I understand the payment due date is 03/08/2022, but I will pay later.

- The user will be redirected to the Issuer's payment portal to select a payment method and complete the initial premium payment.

Please Note: Enrollments cannot be effectuated until the initial premium payment is received by the Issuer. For additional information reference the [Payments and Due Dates fact sheet](#).

