



Who do I Contact?



Topic	Who do I call?	Phone	Email/Website
<i>Residents</i> with questions regarding Qualified Health Plans (QHPs) and related eligibility for payment assistance	kynect health coverage (Contact Center)	855-459-6328 (855-4kynect)	kynect.ky.gov
<i>Small Business Owners</i> with questions about the Small Business Health Options Program (SHOP)	kynect health coverage (Contact Center)	855-459-6328 (855-4kynect)	kynect.ky.gov
<i>Residents</i> with questions about food assistance (SNAP), Medicaid, child care assistance (CCAP), and financial aid for children and caregivers (KTAP)	kynect benefits (DCBS)	855-306-8959	kynect.ky.gov/benefits
<i>Residents</i> looking for help finding community resources	kynect resources	211	kynect.ky.gov/resources
<i>Everyone</i> with questions related to Kentucky Online Gateway (KOG) account creation or technical issues	KOG Help Desk	502-564-0104 Option 2	KOGhelpdesk@ky.gov
<i>Agents and kynectors</i> with questions about Self-Service Portal and Agent Portal issues	KHBE Professional Support Line (PSL)	855-326-4650 Option 1	khbe.ky.gov



kynect.ky.gov

1-855-459-6328 (TTY) 1-855-326-4654

