The past several Open Enrollment Periods on the Federally Facilitated Marketplace (FFM) ended on December 15. However, for Plan Year 2022, Open Enrollment (OE) on the State-Based Marketplace (SBM) will end on January 15, 2022.

Generally speaking, Residents enrolling in coverage between now and the end of OE will have a coverage effective date of February 1, 2022. However, due to the recent natural disaster and reported issues, kynect health coverage will provide a Special Enrollment Period (SEP) to impacted Residents. They will now have until December 31, 2021 to select a plan with a January 1, 2022 effective date. This special enrollment may be continued into January or later if appropriate. The SEP will be granted for the following two circumstances:

1. Any person who attests that their ability to enroll in a Qualified Health Plan was affected by severe weather in December 2021.
2. Any person who attests that they encountered system errors, including long wait times with the call center, that prevented them from enrolling in a Qualified Health Plan prior to December 15th.

SEP reasons will be available on kynect health coverage allowing Residents/Agents/kynectors to enroll with no gap in coverage. By using one of these SEP reasons, Residents could still get a January 1, 2022 start date IF they enroll by December 31, 2021 and IF they were impacted by the recent severe weather OR encountered other issues while attempting to enroll in a plan.

Open Enrollment Continues & SEP Announcement!

The past several Open Enrollment Periods on the Federally Facilitated Marketplace (FFM) ended on December 15. However, for Plan Year 2022, Open Enrollment (OE) on the State-Based Marketplace (SBM) will end on January 15, 2022.

Generally speaking, Residents enrolling in coverage between now and the end of OE will have a coverage effective date of February 1, 2022.

However, due to the recent natural disaster and reported issues, kynect health coverage will provide a Special Enrollment Period (SEP) to impacted Residents. They will now have until December 31, 2021 to select a plan with a January 1, 2022 effective date. This special enrollment may be continued into January or later if appropriate. The SEP will be granted for the following two circumstances:

1. Any person who attests that their ability to enroll in a Qualified Health Plan was affected by severe weather in December 2021.
2. Any person who attests that they encountered system errors, including long wait times with the call center, that prevented them from enrolling in a Qualified Health Plan prior to December 15th.

SEP reasons will be available on kynect health coverage allowing Residents/Agents/kynectors to enroll with no gap in coverage. By using one of these SEP reasons, Residents could still get a January 1, 2022 start date IF they enroll by December 31, 2021 and IF they were impacted by the recent severe weather OR encountered other issues while attempting to enroll in a plan.

Site Support Ending Soon & Issue Tracker Extended!

In-person Site Support for kynectors ends tomorrow, December 17, 2021. Virtual support will continue for kynectors and Agents via the Open Enrollment Issue Tracker which will remain open, active, and monitored until OE ends January 15, 2022. Please continue to utilize the Issue Tracker to assist in addressing and resolving any roadblocks you encounter while enrolling Residents in health coverage.

After the Open Enrollment Issue Tracker closes on January 15, 2022, kynectors and Agents must continue to follow standard business processes and escalation paths. An outline of the proper escalation paths for different circumstances can be found here on the KHBE website.

For additional questions or assistance, email KHBE.Program@ky.gov.

Did You Know?

The kynect health coverage Prescreening Tool now checks potential eligibility for Medicaid in addition to Qualified Health Plans (QHPs), Advance Premium Tax Credits (APTC), and Cost-Sharing Reductions (CSRs); providing you with an even more beneficial resource to help Residents gain access to affordable health coverage.