Open Enrollment & Special Enrollment Extensions

Open Enrollment (OE) will now continue through January 31, 2022! Residents have until January 31, 2022 to enroll in a Qualified Health Plan (QHP) for Plan Year 2022 coverage.

Open Enrollment Effective Coverage Dates:

- **February 1, 2022** for Residents who enroll in a plan on or before January 15, 2022.
- **March 1, 2022** for Residents who enroll in a plan between January 16, and January 31, 2022.

Additionally, the due dates for Requests for Information (RFIs) have been revised as follows:

- All RFIs for Western Kentucky counties* are due March 30, 2022.
- Other APTC income RFIs (non-Western Kentucky counties) are due January 31, 2022.
- Other citizenship RFIs (non-Western Kentucky counties), where the Federal hub was not verified, are due January 31, 2022.

The Special Enrollment Period (SEP) for technical issues and the natural disaster has also been extended until January 31, 2022. Click here for more information and how to enroll Residents in coverage using this SEP.

As part of the **21.12.2 Release**, a banner announcing the SEP extension and the applicable SEP reasons are both included on SSP as of January 11, 2022.

Resources for the Remainder of Open Enrollment

Heading into the last few weeks of Open Enrollment, KHBE wants to remind kynectors and Agents about the numerous helpful resources available to them, most of which are on the KHBE website:

- **Incident Tracker** – Continue to use the tracker to report any issues preventing you from helping Residents gain access to coverage.
- **OE Webinar Recording & FAQ** – The OE Webinar recording is available on MyPurpose/LMS, the FAQ document covers questions asked during the webinar and provides the corresponding answers.
- **kynector Office Hour Recordings** – The sessions covered a variety of topics, and the recordings can be found at the bottom of the kynector Training Materials page.
- **Agent Office Hour Recordings** – The sessions covered a variety of topics, and the recordings can be found at the bottom of the Agent Training Materials page.
- **Fact Sheets**, Quick Reference Guides (QRGs), and Job Aids – These brief documents can reinforce your current understanding of relevant topics or help with learning new topics. QRGs and Job Aids are located on the kynector Training Materials and Agent Training Materials pages on the KHBE website.

Please continue to use these valuable resources during the remainder of OE to help Residents gain access to affordable health coverage using kynect.

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**Did You Know?**

There are only two scenarios when automatic disenrollments/terminations are initiated in SSP:

1. Death of an Individual/Head of Household
2. Individual becomes eligible for Medicare/Medicaid and provides consent to disenroll from their QHP.

For all other scenarios, the system will not automatically disenroll so those cases will require manual disenrollment instead.