

# The Commonwealth of Kentucky kynect State-Based Marketplace



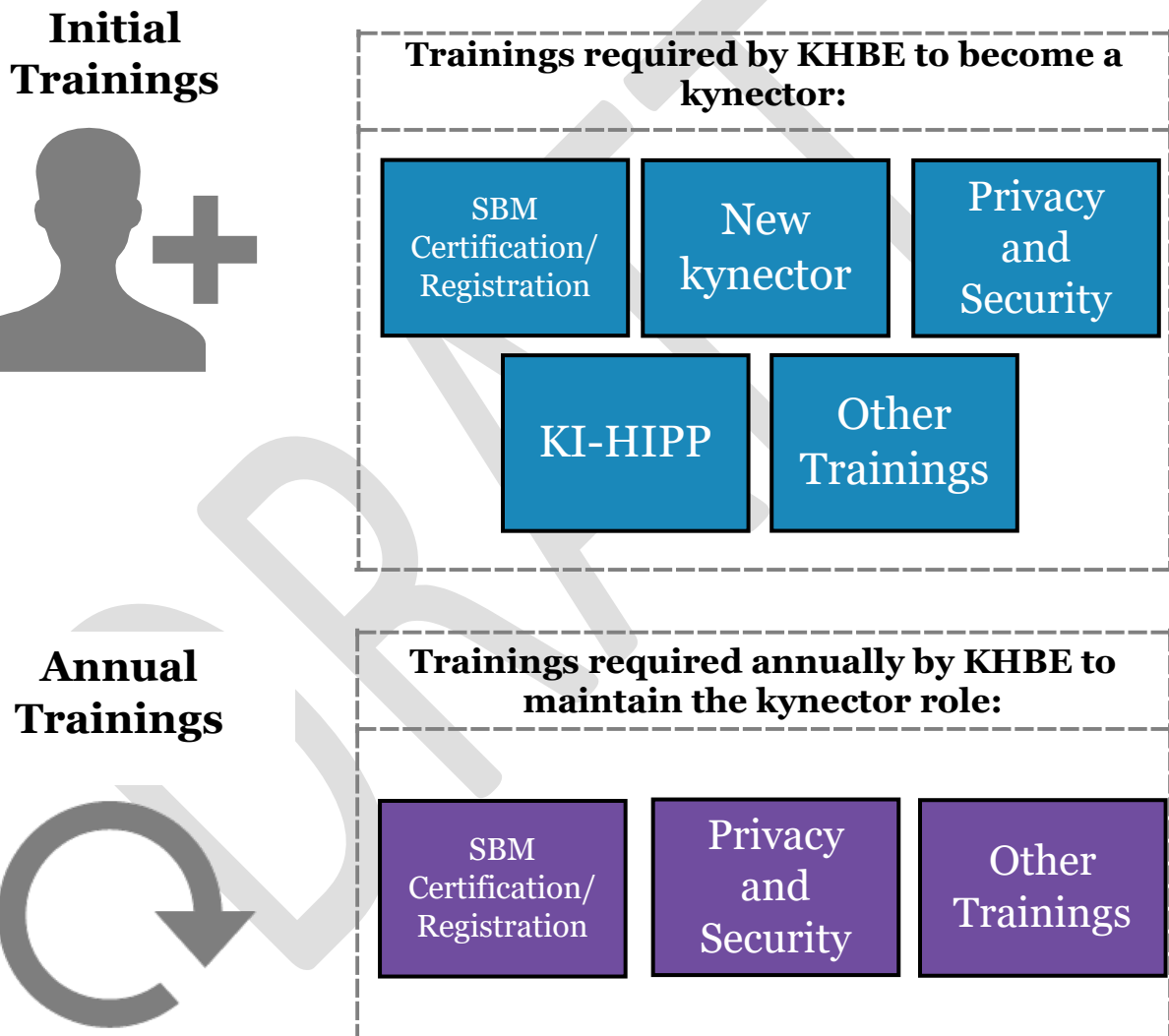
## Training Curriculum for kynectors

References	
<b>Last Updated</b>	June 11, 2021
<b>Audience</b>	New kynectors, existing kynectors
<b>Source</b>	<a href="https://KHBE.ky.gov">KHBE.ky.gov</a>
<b>Review</b>	

## KHBE kynector Training Curriculum

Navigators (contracted kynectors) and Certified Application Counselors (non-contracted kynectors) are required by the Kentucky Health Benefit Exchange (KHBE) to complete trainings in order to become certified. Additionally, KHBE requires Navigators and Certified Application Counselors (CACs) to maintain their kynector status by completing annual trainings.

Below is a high-level overview of the KHBE kynector training curriculum. It is categorized by initial trainings for new kynectors and annual recertification trainings for existing kynectors. Trainings that have required assessments **must be passed with a score of 80% or greater**. kynectors are allowed **three (3) attempts to complete each of these training assessments**.



**Please note:** kynectors who are unsuccessful after their second (2nd) attempt in taking the assessment must contact the KHBE Program Inbox at [KHBE.Program@ky.gov](mailto:KHBE.Program@ky.gov) to allow for any further attempt. If the minimum passing score is not achieved within the three (3) attempts, certification will be deferred for one (1) year, as the kynector would be considered **out of compliance** with KHBE policy.